The ACGME is proud to announce the recipients of the *GME Program Coordinator Excellence Award*. This award was created to honor and recognize the very crucial role that program coordinators play in the success of a residency program. Congratulations to this year’s recipients!

**Pamela G. Kimball**  
Family Medicine  
Lawrence Family Medicine  
Lawrence, MA  

**Nominators had this to say:**  
“Pam is a problem solver extraordinaire re. This is past year our residency has had a significant number of serious resident illnesses that required a tremendous amount of schedule changes, testing our program’s ability to provide an outstanding educational experience in the setting of sudden and unexpected reduced numbers of residents as well as maintaining healthcare service to our patients. Pam was able to masterfully solve an extremely complex problem with many variables, some known and some unknown, as well as communicate the needed changes in a diplomatic way that engendered respect and support amongst our residents and faculty.”

“Pam is currently serving on the Board of Directors of the Association of Family Medicine Administrators (AFMA) and is seen as a mentor to residency coordinators in family medicine residencies nationwide. Her service as the Information Exchange Co-chair included addressing challenges as the organization transitioned to a new website host and she was instrumental in enhancing the website, making a national impact on family medicine residency administrative support. She also served on the Audio/Web Conferencing Committee contributing to webinars for her professional colleagues and on the Strategic Planning Committee. Pam also supervises a staff of 5 people who look to her for guidance and for learning concrete technical skills. I have seen our staff consistently grow in skills and self-confidence and take on new roles with increasing levels of responsibility. She is truly a teacher.”