The GME Program Coordinator Excellence Award honors and recognizes the crucial role that program coordinators play in the success of a residency/fellowship program. The ACGME congratulates the recipients of the 2015 GME Program Coordinator Excellence Award.

Alicia M. Crispin, C-TAGME
Family Medicine
Grand Rapids Medical Education Partners/Michigan State University
Grand Rapids, MI

Nominators had this to say:
“Her most notable innovation has been the planning and execution of the expansion of our Family Medicine Residency onto a second campus, in a different health system. She very successfully guided residents, faculty and the practice manager in the opening of the continuity clinic. She continues to seamlessly coordinate resident and preceptor schedules across two campuses. The cultures in the two continuity clinics are distinct, and Alicia monitors the equality and fairness between the two sites, maintaining resident morale. She has also found ways of lowering the costs of recruitment and graduation without lowering quality through innovations in scheduling and purchasing.”

“Specific examples of Alicia's innovative efforts to improve our residency program include the complete re-organization of our recruitment processes, from ERAS downloads to interview scheduling. She has also been instrumental in a HRSA grant-funded expansion of our program; this has required her to expand coordination into a second hospital system and new continuity clinic where no Family Medicine GME presence existed before. Her ability to tactfully and skillfully mesh two cultures and faculties was nothing short of a miracle. This is a true testament to Ms. Crispin's communication, diplomacy and team-building skills.”