



## Help/Contact ACGME

The about session link will give you most of the information that the ACGME Support Staff will ask you. See the below About Session Screen.

| Microsoft Internet Explorer |                                                                            |
|-----------------------------|----------------------------------------------------------------------------|
| Version:                    | 4.0                                                                        |
| Code Name:                  | Mozilla                                                                    |
| User Agent:                 | Mozilla/4.0 (compatible; MSIE 6.0; Windows NT 5.1; SV1; .NET CLR 1.1.4322) |
| Platform:                   | Win32                                                                      |
| Pages Viewed:               | 3                                                                          |
| Java Enabled:               | Yes                                                                        |
| Cookie Enabled:             | true                                                                       |
| Screen Resolution:          | 800x600                                                                    |
| IP Addr:                    | 192.168.1.139                                                              |
| Program Id:                 | 4401234567                                                                 |
| Specialty:                  | General Surgery                                                            |

- Java Enable: Should be set to yes. This will allow you to print reports using the java viewer.
- Cookies Enabled: Should be set to true. Cookies are being used to maintain your session information with ACGME in order to improve performance.
- IP Addr: The address of your computer set through your network
- Program ID:** The is your programs 10 digit ACGME program number
- Specialty: Specialty of the program

As you use this application please do not hesitate to contact the ACGME Support Center (312) 755-7464 with any difficulties or suggestions. The Center is staffed from 8:00 am to 4:45 pm Central time Monday through Friday. Voicemail is utilized when staff is not available to take your call. Additionally you can correspond via E-mail at [oplog@acgme.org](mailto:oplog@acgme.org). When contacting ACGME please have your **Program ID** available for reference.

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ACGME, 515 N. State Street, Suite 2000, Chicago, IL 60610

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