

Supplemental Guide: Neurology



December 2020

TABLE OF CONTENTS

INTRODUCTION	3
PATIENT CARE	4
History	4
Neurologic Exam	
Formulation	
Diagnosis and Management of Neurologic Disorders in the Outpatient Setting	7
Diagnosis and Management of Neurologic Disorders in the Inpatient Setting	9
Diagnosis and Management of Neurologic Emergencies	11
Determination of Death by Neurologic Criteria	
Interpretation of Neuroimaging	13
Electroencephalogram (EEG)	14
Nerve Conduction Study/Electromyogram	
Lumbar Puncture	16
Psychiatric and Functional Aspects of Neurology	17
MEDICAL KNOWLEDGE	18
Localization	
Diagnostic Investigation	
SYSTEMS-BASED PRACTICE	20
Patient Safety	20
Quality Improvement (QI)	22
System Navigation for Patient-Centered Care	23
Physician Role in Health Care Systems	25
PRACTICE-BASED LEARNING AND IMPROVEMENT	27
Evidence-Based and Informed Practice	27
Reflective Practice and Commitment to Personal Growth	
PROFESSIONALISM	
Professional Behavior and Ethical Principles	
Accountability/Conscientiousness	
Well-Being	34
INTERPERSONAL AND COMMUNICATION SKILLS	35
Patient- and Family-Centered Communication	35
Barrier and Bias Mitigation	
Interprofessional and Team Communication	
Communication within Health Care Systems	
MAPPING OF 1.0 TO 2.0	42
MILESTONES RESOURCES	45

Milestones Supplemental Guide

This document provides additional guidance and examples for the Neurology Milestones. This is not designed to indicate any specific requirements for each level, but to provide insight into the thinking of the Milestone Work Group.

Included in this document is the intent of each Milestone and examples of what a Clinical Competency Committee (CCC) might expect to be observed/assessed at each level. Also included are suggested assessment models and tools for each subcompetency, references, and other useful information.

Review this guide with the CCC and faculty members. As the program develops a shared mental model of the Milestones, consider creating an individualized guide (Supplemental Guide Template available) with institution/program-specific examples, assessment tools used by the program, and curricular components.

Additional tools and references, including the Milestones Guidebook, Clinical Competency Committee Guidebook, and Milestones Guidebook for Residents and Fellows, are available on the Resources page of the Milestones section of the ACGME website.

Patient Care 1: History	
Overall Intent: To efficiently obtain a thorough history that addresses the patient's symptoms	
Milestones	Examples
Level 1 Obtains a basic neurologic history	 Collects the patient story for a two-day history of headache, including location and duration but does not ask about suddenness or activity at onset History is problem-focused but does not include all of the key elements needed to discriminate urgency
Level 2 Obtains a complete and relevant neurologic history	Obtains a history including exact time of onset and observed deficits in patient with possible stroke
Level 3 Obtains an organized neurologic history, including collateral information as appropriate	Obtains a comprehensive history from a patient reporting seizures, interviews witnesses, and subsequently reviews medical records
Level 4 Efficiently obtains an organized hypothesis-driven neurologic history	 Obtains a history from a patient with progressive dysphagia; asks about diurnal variation, diplopia, and thorough family history, adapting questions based on patient responses
Level 5 Serves as a role model in obtaining a hypothesis-driven neurologic history	 Is selected by faculty to demonstrate obtaining a history to medical students and more junior residents
Assessment Models or Tools	Direct observation Medical record (chart) audit Multisource feedback Simulation
Curriculum Mapping	•
Notes or Resources	O'Brien MD. Taking a neurological history. <i>Medicine</i> . 2004;32(9):1-6. https://www.medicinejournal.co.uk/article/S1357-3039(06)00152-6/pdf. 2020.

Patient Care 2: Neurologic Exam Overall Intent: To perform an accurate, comprehensive neurologic exam which identifies abnormalities and localizes to the dysfunctional	
regions of the nervous system Milestones Examples	
Level 1 Performs some components of a neurologic exam	■ Examples ■ Examines a patient with symptoms of sensory loss and only uses cursory light touch testing to assess the deficit
Level 2 Performs a standard neurologic exam accurately	Examines a patient with positional dizziness and performs a complete cranial nerve and cerebellar exam, but fails to perform a Dix-Hallpike maneuver
Level 3 Performs a relevant neurologic exam incorporating additional appropriate maneuvers	 Includes a head-impulse-nystagmus-test-of-skew (HINTS) exam in a patient with persistent vertigo
Level 4 Performs a hypothesis-driven neurologic exam	 In the appropriate setting, proceeds to an apnea test in a comatose patient without brainstem reflexes
Level 5 Serves as a role model for performing a hypothesis-driven, complete, relevant, and organized neurologic exam	Is selected to teach junior learners the neurologic exam Demonstrates key exam maneuvers to localize a lesion to the lateral medulla
Assessment Models or Tools	 Direct observation Medical record (chart) audit Multisource feedback Simulation
Curriculum Mapping	
Notes or Resources	 Brain death guidelines are subject to change Wijdicks EFM, Varelas PN, Gronseth GS, Greer DM. Evidence-based guideline update: Determining brain death in adults. Neurology. 2010;74(23):1911-1918. https://n.neurology.org/content/74/23/1911. 2020.

Patient Care 3: Formulation Overall Intent: To use information gathered in the history and physical exam, localize the lesion, and generate a relevant differential diagnosis	
Milestones	Examples
Level 1 Summarizes history and exam findings	Gathers a history of chronic progressive sensory loss in the feet, identifies a distal neuropathy on exam, but is unable to discuss potential etiologies or next steps
Level 2 Generates a broad differential diagnosis based on history, exam, and localization	• Evaluates a patient with aphasia and generates a differential for expressive aphasia to include acute ischemic stroke, tumor, primary progressive aphasia, and ictal aphasia
Level 3 Synthesizes relevant information to focus and prioritize diagnostic possibilities	 Evaluates a patient for loss of consciousness; obtains a history of palpitations and light- headedness, without a postictal state and with a normal exam; prioritizes convulsive syncope over seizure in the differential diagnosis
Level 4 Continuously reconsiders diagnosis in response to changes in clinical circumstances and available data	Examines a patient with paraparesis and lower extremity areflexia with a working diagnosis of acute inflammatory demyelinating polyneuropathy; reconsiders the localization to include a spinal cord lesion after the patient develops a sensory level the next day
Level 5 Serves as a role model for clinical reasoning by demonstrating sophisticated formulation in complex presentations	Publishes a case report demonstrating clinical reasoning
Assessment Models or Tools	 Direct observation Medical record (chart) audit Multisource feedback Simulation
Curriculum Mapping	•
Notes or Resources	 The Society to Improve Diagnosis in Medicine. Inter-Professional Consensus Curriculum on Diagnosis and Diagnostic Error. https://www.improvediagnosis.org/consensuscurriculum/ 2020. SIDM. Assessment of Reasoning Tool. https://www.improvediagnosis.org/art/. 2020. SIDM. Driver Diagram. https://www.improvediagnosis.org/wp-content/uploads/2018/10/Driver Diagram - July 31 - M.pdf. 2020.

Patient Care 4: Diagnosis and Management of Neurologic Disorders in the Outpatient Setting Overall Intent: To diagnose, manage, and follow patients with neurologic disorders in the outpatient setting	
Milestones	Examples
Level 1 Identifies typical presentations of commonly encountered neurologic conditions	Describes that a migraine with aura typically presents with throbbing headache preceded by "seeing zigzag lines"
Level 2 Diagnoses commonly encountered neurologic conditions	Diagnoses cluster headache in a patient presenting with unilateral pain based on the duration, periodicity, and associated features
Develops an initial treatment plan for commonly encountered neurologic disorders	Prescribes acute, transitional, and preventative therapy for cluster headache
Level 3 Identifies atypical presentations of commonly encountered neurologic conditions	Considers the diagnosis of amyotrophic lateral sclerosis (ALS) in a patient with progressive dysphagia without limb weakness
Individualizes management and follow-up plan for commonly encountered neurologic disorders, considering risks, benefits, and non- pharmacologic strategies	Avoids medications such as triptans in a patient with cluster headache and a history of coronary artery disease; screens for suicide risk; counsels for smoking and alcohol cessation
Level 4 Diagnoses uncommon neurologic conditions	Diagnoses Fragile X tremor-ataxia syndrome in a patient presenting with a gait disorder and tremor whose grandson has Fragile X syndrome
Adapts management plan based upon patient response and complications of therapy; identifies when to change acuity of care	Discontinues calcium channel blockers after patient with cluster headache develops symptomatic bradycardia and recommends evaluation in the emergency department
Level 5 Identifies atypical presentations of uncommon neurologic conditions	Recognizes that a patient with diffuse muscle pain without weakness could have a myotonic disorder
Longitudinally manages uncommon neurologic conditions	Manages a patient with neuropathy due to familial amyloidosis with symptom-based and disease-specific treatments over time
Assessment Models or Tools	 Case conference assessment Direct observation Medical record (chart) audit Multisource feedback Simulation
Curriculum Mapping	
Notes or Resources	Daroff RB, Jankovic J, Mazziotta JC, Pomeroy SL. <i>Bradley's Neurology in Clinical Practice, 2-Volume Set.</i> 7th ed. Philadelphia, PA:Elsevier; 2015.

• Lewis SL. Selected topics in outpatient neurology. *Continuum*. 2017;23(2). https://journals.lww.com/continuum/toc/2017/04000. 2020.

Patient Care 5: Diagnosis and Management of Neurologic Disorders in the Inpatient Setting Overall Intent: To diagnose and manage patients with neurologic disorders in the emergency department and hospital units	
Milestones	Examples
Level 1 Identifies typical presentations of commonly encountered neurologic conditions	Describes that a patient presenting with acute focal neurologic deficits likely has an acute ischemic stroke
Level 2 Diagnoses commonly encountered neurologic conditions	 Diagnoses a right middle cerebral artery territory ischemic stroke in a patient that presents with left hemiparesis and neglect and a normal head computerized tomography (CT) scan
Develops an initial treatment plan for commonly encountered neurologic disorders	 Begins intravenous immunoglobulin or plasma exchange therapy for a patient with Guillain-Barre Syndrome and institutes cardiac and respiratory monitoring
Level 3 Identifies atypical presentations of commonly encountered neurologic conditions	 Considers the possibility of myasthenia gravis in an intensive care unit (ICU) patient with pneumonia who is unable to be weaned from mechanical ventilation, despite no previous neurologic history
Individualizes management plan, ensuring the appropriate level of care throughout hospitalization and upon discharge	 Arranges intubation and avoids aggressive blood pressure management in a patient with Guillain-Barre Syndrome who has a declining forced vital capacity and fluctuating hypertension Works with case management to discharge patient to an appropriately safe environment
Level 4 Diagnoses uncommon neurologic conditions	Diagnoses pituitary apoplexy in a patient who presents with thunderclap headache and bilateral ophthalmoparesis
Adapts management plan based upon treatment response, disease progression, and complications of therapy	 Applies an algorithmic approach to a patient with status epilepticus who does not improve despite initial therapy and escalates therapy in a timely fashion
Level 5 Identifies atypical presentations of uncommon neurologic conditions	Considers Creutzfeldt-Jakob disease in a patient presenting with falls and ataxia
Leads the management of patients with complex and uncommon neurologic conditions	 Initiates and modifies treatment in a patient with neurosarcoidosis based on disease response and/or progression
Assessment Models or Tools	 Case conference assessment Direct observation Medical record (chart) audit Multisource feedback Simulation
Curriculum Mapping	

Notes or Resources	• Alpert NJ. The Neurologic Diagnosis: A Practical Bedside Approach. 2nd ed. Houston,
	TX: Springer; 2019.

Patient Care 6: Diagnosis and Management of Neurologic Emergencies Overall Intent: To diagnose, treat, and manage patients with neurologic emergencies in any care setting	
Milestones	Examples
Level 1 Describes the typical presentation of neurologic emergencies	Describes that a patient presenting with bilateral weakness, sensory level, and sphincter disturbance may have an acute spinal cord compression
Seeks assistance and conveys pertinent details during a neurologic emergency	Immediately contacts the senior resident or faculty with concern for a possible cord compression
Level 2 Recognizes when a patient's presentation is a neurologic emergency	Recognizes that a patient with a sudden onset headache needs emergent assessment for subarachnoid hemorrhage despite negative structural imaging
Initiates management for a neurologic emergency	Orders benzodiazepine and initiates anticonvulsant therapy for a patient in status epilepticus Only an acute strake and and arders appropriate inventors for a patient with probable.
	Calls an acute stroke code and orders appropriate imaging for a patient with probable acute stroke
Level 3 Diagnoses neurologic emergencies, using appropriate diagnostic testing	Recommends continuous electroencephalogram (EEG) monitoring for a patient with persistent confusion to assess for non-convulsive status epilepticus.
Manages patients with common neurologic emergencies	 Orders intravenous dexamethasone therapy and calls for emergent neurosurgical consultation for a patient with spinal cord compression from tumor Initiates intravenous anticoagulation for a patient with venous sinus thrombosis
Level 4 Re-appraises diagnostic considerations based on treatment response, disease progression, and complications of therapy	Recognizes intracerebral hemorrhage in a patient receiving an intravenous tissue plasminogen activator for acute stroke; discontinues thrombolytic therapy; calls for emergent neurosurgical consultation
Manages complex neurologic emergencies	Manages neuroleptic malignant syndrome
Level 5 Serves as a role model for management of neurologic emergencies	Develops a multidisciplinary pathway for patients with a neurologic emergency
Assessment Models or Tools	 Case conference assessment Direct observation Medical record (chart) audit Multisource feedback Simulation
Curriculum Mapping	
Notes or Resources	• Wijdicks EFM. <i>Identifying Neuroemergencies</i> . New York, NY: Oxford University Press; 2015.

Patient Care 7: Determination of Death by Neurologic Criteria Overall Intent: To perform examination to determine death by neurologic criteria and discuss its implications	
Milestones	Examples
Level 1 Demonstrates knowledge of medical and legal significance of death by neurologic criteria	 Describes death by neurologic criteria as the complete and permanent loss of brain function Identifies how to access relevant state legal requirements, hospital protocols, and relevant published guidelines
Level 2 Lists the components for determining death by neurologic criteria	 Understands that hypothermia and other confounders need correction prior to performance of brain death examination Describes how to perform all exam components
Level 3 Describes supplemental testing used to determine death by neurologic criteria	Understands clinical scenarios in which supplemental testing is appropriate Lists potential supplemental testing modalities that may be used
Level 4 Accurately performs determination of death by neurologic criteria	Correctly performs all aspects and maneuvers (e.g., oculovestibular testing, apnea test) of the brain death examination
Level 5 Educates others in the determination of death by neurologic criteria, including appropriate use of supplemental testing, as well as controversies	Gives a didactic session (e.g., lecture, simulation course) on how to correctly perform all aspects of the brain death examination
Assessment Models or Tools	 Case-based discussion Chart review Direct observation Simulation
Curriculum Mapping	•
Notes or Resources	 Greer DM, Shamie SD, Lewis A, et al. Determination of brain death/death by neurologic criteria: The World Brain Death Project. <i>JAMA</i>. 2020;324(11):1078-1097. doi:10.1001/jama.2020.11586 Widjicks EFM, Varelas PN, Gronseth GS, Greer DM. Evidence-based guideline update: Determining brain death in adults; Report of the Quality Standards Subcommittee of the American Academy of Neurology. <i>Neurology</i>. 2010; 74(23):1911-1918. DOI: https://doi.org/10.1212/WNL.0b013e3181e242a8

Patient Care 8: Interpretation of Neuroimaging Overall Intent: To interpret commonly used neuroimaging modalities in the context of a patient's presentation	
Milestones	Examples
Level 1 Identifies basic neuroanatomy on brain and vascular anatomy of the head and neck magnetic resonance (MR) and computed tomography (CT)	Identifies major lobes of the brain and regions of the brain stem Identifies large- and medium-size vessels of the head and neck
Level 2 Identifies major abnormalities of the brain and cerebrovascular system on MR and CT	Distinguishes subdural from epidural hemorrhage
Identifies basic anatomy of the spine and spinal cord on MR and CT	Identifies the spinal cord, conus medullaris, and cauda equina
Level 3 Interprets typical abnormalities of the brain and cerebrovascular system on MR and CT	Identifies a hyperdense artery suggestive of large vessel occlusion on CT
Identifies abnormalities of the spine and spinal cord on MR and CT	• Identifies a T2 hyperintense lesion on sagittal and axial magnetic resonance imaging (MRI) of the spinal cord
Level 4 Interprets subtle abnormalities of brain and cerebrovascular system on MR and CT	Interprets cortical restricted diffusion as a possible post-ictal phenomenon in a patient with recent status epilepticus
Interprets MR and CT of the spine	Interprets acute spinal cord compression due to epidural hematoma
Level 5 Interprets advanced neuroimaging	 Interprets conventional angiography, transcranial Doppler, magnetic resonance (MR) perfusion/spectroscopy Interprets cerebral angiogram to diagnose moyamoya
Assessment Models or Tools	 Case-based discussion Direct observation Medical record (chart) audit Multisource feedback Simulation
Curriculum Mapping	•
Notes or Resources	 Online modules Osborn AG, Digre KB. <i>Imaging in Neurology</i>. 1st ed. Philadelphia, PA: Elsevier; 2016.

Patient Care 9: Electroencephalogram (EEG) Overall Intent: To interpret EEG and generate a report	
Milestones	Examples
Level 1 Identifies patients for whom EEG is appropriate	Orders EEG in a patient with unexplained loss of consciousness suggestive of seizure
Level 2 Recognizes normal EEG features, including common artifacts, in children and adults	Identifies normal sleep architecture in children and adults
Level 3 Recognizes patterns of status	Identifies hypsarrhythmia in a child with infantile spasms
epilepticus, normal EEG variants, and common abnormalities in children and adults	Identifies mu rhythm in an adult
Level 4 Interprets common EEG abnormalities and patterns that could represent status epilepticus	Interprets temporal lobe spikes as a possible seizure focus in an EEG report
Level 5 Interprets uncommon EEG abnormalities and creates a report	Identifies alpha coma pattern in patient status post-cardiac arrest
Assessment Models or Tools	 Case-based discussion Direct observation EEG report review Simulation
Curriculum Mapping	•
Notes or Resources	• Krauss GL, Fisher RS, Kaplan PW. <i>The Johns Hopkins Atlas of Digital EEG: An Interactive Training Guide</i> . 2nd ed. Baltimore, MD: Johns Hopkins University Press; 2011.

Patient Care 10: Nerve Conduction Study/Electromyogram (NCS/EMG) Overall Intent: To select the appropriate NCS/EMG studies and interpret the data for common clinical presentations	
Milestones	Examples
Level 1 Identifies patients for whom NCS/EMG is appropriate	Orders an NCS/EMG in a patient with suspected amyotrophic lateral sclerosis
Level 2 Identifies NCS/EMG findings for common disorders	Identifies focal slowing of median nerve conduction velocities across the wrist as electrophysiologic support for carpal tunnel syndrome
Level 3 Correlates NCS/EMG results to patient presentation, including identification of potential study limitations	 Recognizes conduction velocity slowing may be due to low limb temperature Recognizes that normal nerve conduction study does not rule out small fiber neuropathy
Level 4 Formulates basic NCS/EMG plan and interprets data for common clinical presentations	Creates a plan for NCS/EMG to evaluate a patient with foot drop and uses the data to correctly localize the lesion
Level 5 Performs, interprets, and creates a report for NCS/EMG	Performs NCS/EMG and writes report for a patient with lumbar radiculopathy
Assessment Models or Tools	 Case-based discussion Direct observation Report review Simulation
Curriculum Mapping	•
Notes or Resources	Preston DC, Shapiro BE. Electromyography and Neuromuscular Disorders: Clinical- Electrophysiologic Correlations (Expert Consult). 2nd ed. Philadelphia, PA: Elsevier; 2005

Patient Care 11: Lumbar Puncture Overall Intent: To independently perform a lumbar puncture	
Overall intent. To independently perform a fumbal puncture	
Milestones	Examples
Level 1 Lists the indications, contraindications,	Identifies patient on anticoagulant cannot undergo a lumbar puncture due to risk
and complications for lumbar puncture	Recognizes the role of lumbar puncture in diagnosing Guillain-Barre Syndrome
Level 2 Performs lumbar puncture under direct	Performs lumbar puncture on a simulator or patient with attending or supervising resident
supervision	present
Level 3 Performs lumbar puncture without direct	Independently performs lumbar puncture
supervision and manages complications	Orders epidural blood patch for low pressure headache
Level 4 Performs lumbar puncture on patients	Performs lumbar puncture on patient with high body mass index (BMI)
with challenging anatomy	
Level 5 Performs lumbar puncture using image	Performs lumbar puncture with the use of ultrasound
guidance	
Assessment Models or Tools	Direct observation
	Simulation
Curriculum Mapping	
Notes or Resources	Johnson KS, Sexton DJ. Lumbar puncture: technique, indications, contraindications and
	complications in adults. Waltham, MA: UpToDate; 2015.
	https://www.uptodate.com/contents/lumbar-puncture-technique-indications-
	contraindications-and-complications-in-adults. 2020.

Patient Care 12: Psychiatric and Functional Aspects of Neurology Overall Intent: To recognize the interaction between psychiatric and neurologic disease and incorporate this recognition into the treatment plan	
Milestones	Examples
Level 1 Recognizes contributions of common psychiatric disorders and their treatment to neurologic diseases	Identifies tardive dyskinesia in a patient on a long-term neuroleptic medication
Level 2 Develops a treatment plan that considers psychiatric comorbidities and side effects of psychiatric medications	Contacts a patient's mental health provider to consider an antidepressant that would manage neuropathic pain and comorbid depression
Level 3 Accurately differentiates psychiatric or functional contributions to neurologic symptoms	Recognizes a positive Hoover's sign in a patient with unilateral leg weakness
Level 4 Leads a discussion with a patient and/or caregiver that explains the psychiatric or functional contribution to the patient's neurologic symptoms	 Discusses a new diagnosis of non-epileptic seizures with a patient and/or caregiver Explains to a patient and/or caregiver when there is comorbid depression as a component of the patient's pain
Level 5 Develops a shared management plan that addresses the psychiatric or functional contribution to neurologic symptoms	Works with patient and/or caregiver to create a management plan that includes cognitive behavioral therapy and physical therapy for a functional gait disorder
Assessment Models or Tools	 Case-based discussion Direct observation Medical record (chart) audit Multisource feedback Simulation standardized patients
Curriculum Mapping	
Notes or Resources	 Feinstein A. Conversion disorder. Continuum. 2018;24(3):861-872. https://journals.lww.com/continuum/Abstract/2018/06000/Conversion Disorder.13.aspx.2020. Hallett M, Stone J, Carson AJ. Functional Neurologic Disorders (Handbook of Clinical Neurology (Volume 139)). 1st ed. Cambridge, MA: Elsevier; 2016.

Medical Knowledge 1: Localization Overall Intent: To use findings from the history and examination to determine the site of the patient's neurologic dysfunction	
Milestones	Examples
Level 1 Recognizes the role of localization in neurologic diagnosis	Describes the importance of localizing the lesion prior to making a differential diagnosis
Level 2 Localizes lesions to general regions of the nervous system	• Differentiates between a neuropathy, radiculopathy, or myelopathy in a patient with lower extremity numbness
	Differentiates a cortical versus subcortical infarct
Level 3 Localizes lesions to specific regions of the nervous system	Localizes the lesion to radial nerve or brachial plexus in a patient with wrist drop
Level 4 Localizes lesions to discrete structures of the nervous system	 Localizes the lesion to the left medial longitudinal fasciculus in the pons in a patient with a left internuclear ophthalmoplegia Identifies a lateral medullary syndrome
Level 5 Consistently demonstrates sophisticated and detailed knowledge of neuroanatomy in localizing lesions	Identifies the affected region of the sympathetic pathway in a patient with Horner's syndrome
Assessment Models or Tools	 Case-based discussion Direct observation Medical record (chart) audit Simulation
Curriculum Mapping	
Notes or Resources	Brazis P, Masdeu JC, Biller J. Localization in Clinical Neurology. 7th ed. Philadelphia, PA: Wolters Kluwer; 2016.

Medical Knowledge 2: Diagnostic Investigation		
Overall Intent: To develop a hypothesis-driven and individualized diagnostic approach		
Milestones	Examples	
Level 1 Discusses a general diagnostic	Lists the lab tests, imaging, and EEG evaluation for a patient with new-onset seizure	
approach appropriate to clinical presentation		
Level 2 Lists indications, contraindications,	Discusses the risks and benefits of IV contrast in neurologic imaging	
risks, and benefits of diagnostic testing		
Level 3 Prioritizes and interprets diagnostic	Orders echocardiography in appropriately selected stroke patients, rather than in every	
tests appropriate to clinical urgency and	stroke patient	
complexity	Recognizes patent foramen ovale may not be causative in a stroke patient, even when	
	one is present	
Level 4 Uses complex diagnostic approaches in	Orders a focused genetic panel to identify a cause for limb-girdle weakness	
uncommon situations		
Level 5 Demonstrates sophisticated knowledge	Discusses implications of pre-clinical functional imaging for dementia	
of diagnostic testing and controversies		
Assessment Models or Tools	Case based assessment	
	Direct observation	
	Medical record (chart) audit	
	Multisource feedback	
	Simulation	
Curriculum Mapping	•	
Notes or Resources	•	

	Systems-Based Practice 1: Patient Safety
Overall Intent: To engage in the analysis and management of patient safety events, including relevant communication with patients,	
families, and health care professionals	
Milestones	Examples
Level 1 Demonstrates knowledge of commonly reported patient safety events Demonstrates knowledge of how to report	Has basic knowledge about the definition of patient safety events and reporting pathways
patient safety events	
Level 2 Identifies system factors that lead to patient safety events	Identifies and reports a medication error caused by inadequate hand-off
Reports patient safety events through institutional reporting systems	
Level 3 Participates in analysis of patient safety events	Participates in a root cause analysis for a medication error and attends a family meeting to disclose
Participates in disclosure of patient safety events to patients and patients' families	
Level 4 Conducts analysis of patient safety events and offers error prevention strategies	Collaborates in the analysis of a medication error to improve the hand-off process
Discloses patient safety events to patients and patients' families	Discloses a medication error to patients/families
Level 5 Actively engages teams and processes to modify systems to prevent patient safety events	Engages appropriate stakeholders to improve awareness of stroke symptoms and provide training in the hospital and community
Role models or mentors others in the disclosure of patient safety events	Leads a simulation for junior residents in error disclosure
Assessment Models or Tools	 Chart audit Direct observation Documentation of patient safety project E-module multiple choice tests Multisource feedback Portfolio
	Simulation

Curriculum Mapping	
Notes or Resources	• Institute of Healthcare Improvement. http://www.ihi.org/Pages/default.aspx . 2020.

Systems-Based Practice 2: Quality Improvement (QI) Overall Intent: To conduct a QI project	
Milestones	Examples
Level 1 Demonstrates knowledge of basic quality improvement methodologies and metrics	Has basic knowledge about the definition of QI strategies
Level 2 Describes local quality improvement initiatives (e.g., community vaccination rate, infection rate, smoking cessation)	Describes initiatives to decrease door to needle times for tissue plasminogen activator administration
Level 3 Participates in local quality improvement initiatives	Participates in a QI project, though may not have yet designed a QI project
Level 4 Demonstrates the skills required to identify, develop, implement, and analyze a quality improvement project	Designs a QI project that will allow for urgent referrals to be seen in a timely fashion
Level 5 Creates, implements, and assesses quality improvement initiatives at the institutional or community level	Analyzes and publishes the findings of a QI project to improve awareness of stroke symptoms within the community
Assessment Models or Tools	 Chart audit Direct observation Documentation of QI project E-module multiple choice tests Multisource feedback Portfolio Simulation
Curriculum Mapping	
Notes or Resources	• Institute of Healthcare Improvement. http://www.ihi.org/Pages/default.aspx . 2020.

Systems-Based	Practice 3: System Navigation for Patient-Centered Care
Overall Intent: To effectively navigate the health care system, including the interdisciplinary team and other care providers, to adapt care to	
a specific patient population to ensure high-qua	
Milestones	Examples
Level 1 Demonstrates knowledge of care coordination	Identifies the members of the interprofessional team
Performs safe and effective transitions of care/hand-offs in routine clinical situations	Lists the essential components of an effective sign-out and care transition, including sharing information necessary for successful transitions
Demonstrates knowledge of population and community health needs and disparities	Identifies components of social determinants of health and how they impact the delivery of patient care
Level 2 Coordinates care of patients in routine clinical situations effectively using the roles of the interprofessional team members	Contacts social worker and pharmacist to get assistance for obtaining antiepileptic medication begun in the hospital
Performs safe and effective transitions of care/hand-offs in complex clinical situations	Provides anticipatory guidance to night float team about a patient with new onset Guillain- Barre Syndrome with fluctuating blood pressure
Identifies specific population and community health needs and inequities for the local population and community	Identifies patients at risk for specific health outcomes related to health literacy concerns
Level 3 Coordinates care of patients in complex clinical situations effectively using the roles of the interprofessional team members	Coordinates care of a patient with myotonic dystrophy with other health care professionals
Supervises transitions of care by other team members	Supervises more junior residents when patients are transitioned from ICU to a step-down unit
Effectively uses local resources to meet the needs of a patient population and community	Works with community palliative care and hospice teams for patients with ALS
Level 4 Role models effective coordination of patient-centered care among different disciplines and specialties	Leads a multidisciplinary team meeting for a patient with infectious endocarditis to determine treatment course

Role models safe and effective transitions of care/hand-offs within and across health care delivery systems, including outpatient settings	Leads a multidisciplinary discharge conference for the transition of a patient from the hospital to a rehabilitation facility
Adapts practice to provide for the needs of specific populations	Works with program director to alter clinic hours for working patients
Level 5 Improves quality of transitions of care within and across health care delivery systems to optimize patient outcomes	Designs a transitional clinic from pediatric to adult care for patients with neurologic disorders
Leads innovations in adapting practice and	Designs a curriculum on social determinants of health
systems for populations and communities with health care disparities	Develops a telehealth program for outlying clinics
Assessment Models or Tools	Direct observation
	Medical record (chart) audit
	Multisource feedback
	Simulation
Curriculum Mapping	•
Notes or Resources	 Centers for Disease Control and Prevention. Population Health Training. https://www.cdc.gov/pophealthtraining/whatis.html. 2020. Skochelak SE, Hawkins RE, Lawson LE, Starr SR, Borkan JM, Gonzalo JD. AMA Education Consortium: Health Systems Science. 1st ed. Philadelphia, PA: Elsevier; 2016. https://commerce.ama-assn.org/store/ui/catalog/productDetail?product_id=prod2780003. https://commerce.ama-assn.org/store/ui/catalog/productDetail?product_id=prod2780003. https://commerce.ama-assn.org/store/ui/catalog/productDetail?product_id=prod2780003. https://commerce.ama-assn.org/store/ui/catalog/productDetail?product_id=prod2780003. https://commerce.ama-assn.org/store/ui/catalog/productDetail?product_id=prod2780003.

Systems-Based Practice 4: Physician Role in Health Care Systems	
Overall Intent: To understand own role in the complex health care system and how to optimize the system to improve patient care and the	
health system's performance Milestones	Evennles
Level 1 Describes basic health care payment	Examples ■ Recognizes there are different payment systems, such as Medicare, Medicaid, Veterans
systems, (e.g., government, private, public,	Affairs (the VA), and commercial third-party payers
uninsured care) and practice models	Understands the impact of health plan features, including formularies
μ	
Identifies basic knowledge domains for effective	Understands proper documentation is required for billing and coding
transition to practice (e.g., information	
technology, legal, billing and coding, financial,	
personnel)	
Level 2 Delivers patient-centered care,	Completes documentation to obtain approval for prior authorization
considering the patient's economic constraints	
Demonstrates use of information technology	Applies appropriate coding, with supervision, in compliance with regulations
required for medical practice (e.g., electronic	gananana appropriate county, man corporation, an compriation man regularity
health record, documentation required for billing	
and coding)	
Level 3 Engages with patients in shared	Uses shared decision making and adapts choice of testing depending on the relevant
decision making, informed by each patient's	clinical needs
payment models	
Consistently demonstrates timely and accurate	Completes notes for patient encounters within timeframe established by the institution
documentation, including coding and billing	To Complete Pictor for patient officeanters within amonatine established by the metatation
requirements	
Level 4 Uses available resources to promote	Reviews patient's formulary and chooses an appropriate medication that will be covered
optimal patient care (e.g., community resources,	by insurance or identifies programs to provide financial support for medication coverage
patient assistance resources) considering each	
patient's payment model	
Implements changes in individual practice	• Develops a past residency plan for individual practice or additional education
patterns in response to professional	Develops a post-residency plan for individual practice or additional education
requirements and in preparation for practice	
Level 5 Advocates for systems change that	Improves informed consent process for non-English-speaking patients requiring
enhances high-value, efficient, and effective	interpreter services
patient care	

Educates others to prepare them for transition to	Works with state medical association to advocate for access to neurologic care
practice	
Assessment Models or Tools	Direct observation
	Medical record (chart) audit
Curriculum Mapping	
Notes or Resources	 Agency for Healthcare Research and Quality. Measuring the Quality of Physician Care. https://www.ahrq.gov/professionals/quality-patient-safety/talkingquality/create/physician/measurementsets.html 2020.
	 Dzau VJ, McClellan MB, McGinnis JM, et al. Vital directions for health and health care: priorities from a National Academy of Medicine initiative. <i>JAMA</i>. 2017;317(14):1461-1470. https://nam.edu/vital-directions-for-health-health-care-priorities-from-a-national-academy-of-medicine-initiative/. 2020.
	 The Commonwealth Fund. Health Reform Resource Center. bility. 2020. The Kaiser Family Foundation. www.kff.org. 2020.

Practice-Based Learning and Improvement 1: Evidence-Based and Informed Practice Overall Intent: To incorporate evidence from varied sources to optimize patient care, and to critically appraise the sources and analyze conflicting evidence	
Milestones	Examples
Level 1 Demonstrates how to access and use available evidence, and to incorporate patient preferences and values to care for a routine patient	Searches for appropriate evidence-based guidelines for a patient with new onset epilepsy
Level 2 Articulates clinical questions and elicits patient preferences and values to guide evidence-based care	Asks about patient preferences for nutritional support in advanced neurologic disorders and searches literature for available options
Level 3 Locates and applies the best available evidence, integrated with patient preference, to the care of complex patients	Applies evidence for alternate rescue therapy in a patient with myasthenia gravis who declines blood products
Level 4 Critically appraises and applies evidence, even in the face of uncertainty, and interprets conflicting evidence to guide care, tailored to the individual patient	 Accesses the primary literature to address a unique clinical situation when the evidence is unclear or emerging Identifies new evidence that challenges current practice and appropriately applies
Level 5 Coaches others to critically appraise and apply evidence for complex patients, and/or participates in the development of guidelines	Teaches an evidence-based medicine course
Assessment Models or Tools	Direct observationJournal club assessmentPresentation
Curriculum Mapping	
Notes or Resources	U.S. National Library of Medicine. PubMed Tutorial. https://www.nlm.nih.gov/bsd/disted/pubmedtutorial/cover.html. 2020.

Practice-Based Learning and Improvement 2: Reflective Practice and Commitment to Personal Growth Overall Intent: To seek performance data and develop a learning plan	
Milestones	Examples
Level 1 Accepts responsibility for personal and professional development by establishing goals	Establishes educational goals
Identifies the factors that contribute to gap(s) between expectations and actual performance	Identifies that lack of experience and review of the literature contributes to performance gaps
Actively seeks opportunities to improve	Seeks feedback from other team members
Level 2 Demonstrates openness to performance data (feedback and other input) to inform goals	 Identifies gaps in diagnostic skills using feedback from others Seeks opportunity to improve communication skills
Analyzes and reflects on the factors that contribute to gap(s) between expectations and actual performance	Analyzes a low subsection score on the Residency In-service Training Examination (RITE) and recognizes lack of exposure as a cause
Designs and implements a learning plan, with prompting	Meets with mentor to select elective experiences to remedy performance gaps
Level 3 Seeks performance data sporadically, with adaptability and humility	 Takes input from peers/colleagues and supervisors to gain complex insight into personal strengths and weaknesses Accepts feedback in an appreciative and non-defensive manner
Institutes behavioral change(s) to narrow the gap(s) between expectations and actual performance	Implements a structured reading plan
Independently creates and implements a learning plan	Independently selects elective experiences to remedy performance gaps
Level 4 Seeks performance data consistently	Establishes a quarterly meeting with a mentor to review continuity clinic performance data
Challenges assumptions and considers alternatives in narrowing the gap(s) between expectations and actual performance	Proposes study sessions with colleagues on specific topics

Uses performance data to measure the effectiveness of the learning plan, and, when	Reviews yearly RITE scores and revises the learning plan
necessary, improves it	
Level 5 Role models seeking performance data, with adaptability and humility	Discusses personal successes and challenges in performance gaps with more junior residents
Coaches others on reflective practice	Counsels others in effective team dynamics
Facilitates the design and implementation of	Mentors more junior residents in review of performance data and advises on design of
learning plans for others	learning plan
Assessment Models or Tools	Direct observation
	Multisource feedback
	• Portfolios
	Review of individual learning plans and rotation schedule
	RITE exam
Curriculum Mapping	•
Notes or Resources	Hojat M, Veloski JJ, Gonnella JS. Measurement and correlates of physicians' lifelong learning. <i>Academic Medicine</i> . 2009;84(8):1066-1074.
	https://journals.lww.com/academicmedicine/fulltext/2009/08000/Measurement_and_Correlates of Physicians Lifelong.21.aspx. 2020.
	■ Lockspeiser TM, Schmitter PA, Lane JL, Hanson JL, Rosenberg AA, Park YS. Assessing
	residents' written learning goals and goal writing skill: validity evidence for the learning
	goal scoring rubric. <i>Academic Medicine</i> . 2013;88(10):1558-1563.
	https://journals.lww.com/academicmedicine/fulltext/2013/10000/Assessing Residents W
	ritten Learning Goals and.39.aspx. 2020.

Professionalism 1: Professional Behavior and Ethical Principles Overall Intent: To demonstrate ethical/professional behaviors and use resources to address ethical/professional conflicts	
Milestones	Examples
Level 1 Identifies and describes potential triggers for professionalism lapses and how to report	 Understands that sleep deprivation can be a trigger for a lapse in professionalism Demonstrates knowledge of system to report breaches of professionalism in own institution
Demonstrates knowledge of ethical principles related to patient care	Discusses the basic principles underlying ethics and professionalism and how they apply in various situations
Level 2 Demonstrates insight into professional behavior in routine situations and takes responsibility	 Acts professionally in daily interactions Acknowledges lapses without becoming defensive, making excuses, or blaming others, and takes steps to make amends
Analyzes straightforward situations using ethical principles	 Monitors and responds to fatigue, hunger, stress, etc. in self and team members Applies ethical principles to straightforward informed consent
Level 3 Demonstrates professional behavior in complex or stressful situations	Navigates situations while under stress or when there are system barriers
Analyzes complex situations using ethical principles	Applies ethical principles to end-of-life situations
Level 4 Intervenes to prevent professionalism	Assumes positive intent in evaluating others' perspective
lapses in oneself and others	Takes action to help colleague who is distressed or using substances
Recognizes and uses appropriate resources for managing and resolving ethical dilemmas as needed	Requests ethics consult for patients who are unable to make their own decisions
Level 5 Coaches others when their behavior fails to meet professional expectations	 Serves as peer advisor about professional expectations and behavior Serves as the resident member of the Institutional Review Board (IRB), Ethics, or Peer-Review Committee
Identifies and seeks to address system-level factors that induce or exacerbate ethical problems or impede their resolution	Identifies and works to resolve institutional policies that contribute to clinician stress
Assessment Models or Tools	Case-based assessment
	Direct observation
	Multisource feedback

	Simulation
Curriculum Mapping	
Notes or Resources	American Medical Association. Ethics. https://www.ama-assn.org/delivering-care/ama-code-medical-ethics . 2020.
	 Bernat JL. Ethical Issues in Neurology. 3rd ed. Philadelphia, PA: Lippincott Williams & Wilkins; 2008.
	Bynny RL, Paauw DS, Papadakis MA, Pfeil S. Medical Professionalism Best Practices:
	Professionalism in the Modern Era. Aurora, CO: Alpha Omega Alpha Medical Society;
	2017. Medical Professionalism Best Practices: Professionalism in the Modern Era.
	Aurora, CO: Alpha Omega Alpha Medical Society; 2017.
	http://alphaomegaalpha.org/pdfs/Monograph2018.pdf. 2020.
	 Levinson W, Ginsburg S, Hafferty FW, Lucey CR. Understanding Medical
	Professionalism. 1st ed. New York, NY: McGraw-Hill Education; 2014.

Professionalism 2: Accountability/Conscientiousness Overall Intent: To take responsibility for one's actions and the impact of one's behavior on patients and members of the team	
Milestones	Examples
Level 1 Takes responsibility for failure to complete tasks and responsibilities, identifies potential contributing factors, and describes strategies for ensuring timely task completion in the future	Adapts workflow to improve timeliness of note completion
Responds promptly to requests or reminders to	Has timely attendance at conferences
complete tasks and responsibilities	Responds promptly to reminders from program administrator to complete work hour logs
Level 2 Performs tasks and responsibilities in a	Completes and documents safety modules, procedure review, and licensing requirements
timely manner with appropriate attention to	on time
detail in routine situations	Completes accurate documentation without copy/paste errors
Recognizes situations that may impact own ability to complete tasks and responsibilities in a timely manner	Proactively recognizes it may be difficult to complete a task before going out of town and makes plans accordingly
Level 3 Performs tasks and responsibilities in a timely manner with appropriate attention to detail in complex or stressful situations	Triages multiple consults and phone calls to provide timely, safe, and comprehensive care Asks for assistance from other residents or faculty members when needed
Proactively implements strategies to ensure that the needs of patients, teams, and systems are met	Adopts solutions developed through QI projects
Level 4 Recognizes situations in which one's own behavior may impact others' ability to complete tasks and responsibilities in a timely manner	 Demonstrates awareness of others' interdependence upon them in team-based activities Addresses team issues that impede efficient completion of patient care tasks Redistributes team workload to ensure equitable balance
Level 5 Develops or implements strategies to improve system-wide problems to improve ability for oneself and others to complete tasks and responsibilities in a timely fashion	Establishes daily nurse manager meetings to streamline patient discharges
Assessment Models or Tools	Compliance with deadlines and timelines
	Direct observation
	Multisource feedback

	Self-evaluations and reflective toolsSimulation
Curriculum Mapping	•
Notes or Resources	AMA. Ethics. https://www.ama-assn.org/sites/ama-assn.org/files/corp/media-
	<u>browser/principles-of-medical-ethics.pdf</u> . 2020.
	Code of conduct from fellow/resident institutional manual
	Expectations of residency program regarding accountability and professionalism

Professionalism 3: Well-Being Overall Intent: To develop a plan for personal and professional well-being	
Milestones	Examples
Level 1 Recognizes sense of personal and professional well-being, with assistance	Discusses the impact of burnout on well-being
Level 2 Independently recognizes status of personal and professional well-being	 Knows how to access local mental health resources Attends institutional lecture on available resources
Level 3 With assistance, proposes a plan to optimize personal and professional well-being	Works with a mentor to optimize work-life integration
Level 4 Independently develops a plan to optimize personal and professional well-being	Organizes group outing for co-residents
Level 5 Coaches others when emotional responses or limitations in knowledge/ skills do not meet professional expectations	Develops a departmental or institutional wellness program
Assessment Models or Tools	 Direct observation Group interview or discussions for team activities Individual interview Institutional online training modules
Curriculum Mapping	•
Notes or Resources	 This subcompetency is not intended to evaluate a resident's well-being. Rather, the intent is to ensure that each resident has the fundamental knowledge of factors that impact well-being, the mechanism by which those factors impact well-being, and available resources and tools to improve well-being. ACGME. "Well-Being Tools and Resources." https://dl.acgme.org/pages/well-being-tools-resources. Local resources, including Employee Assistance

Interpersonal and Communication Skills 1: Patient- and Family-Centered Communication Overall Intent: To deliberately use language and behaviors to form constructive relationships with patients	
Milestones	Examples
Level 1 Uses language and non-verbal behavior to demonstrate respect and establish rapport	Monitors and controls tone, non-verbal responses, and language to encourage dialogue Accurately communicates role in the health care system to patients/families
Identifies the need to individualize communication strategies based on the patient's/patient's family's expectations and understanding	Ensures communication is at the appropriate level for a layperson
Level 2 Establishes a therapeutic relationship in straightforward encounters using active listening and clear language	 Restates patient perspective when discussing diagnosis and management Counsels patient with new onset epilepsy about driving restrictions
Communicates compassionately with the patient/patient's family to clarify expectations and verify understanding of the clinical situation	Participates in a family meeting to discuss patient care goals
Level 3 Establishes a therapeutic relationship in challenging patient encounters	Effectively counsels a patient with opioid use disorder on pain management strategies
Communicates medical information in the context of the patient's/patient's family's values, uncertainty and conflict	Organizes a family meeting to address caregiver expectations for a stroke patient transition to home; reassesses patient and family understanding and anxiety
Level 4 Easily establishes therapeutic relationships, with attention to the patient's/patient's family's concerns and context, regardless of complexity	Continues to engage family members with disparate goals in the care of a patient with anoxic encephalopathy
Uses shared decision making to align the patient's/patient's family's values, goals, and preferences with treatment options	Recommends a plan for a patient with ALS to align patient and family goals for patient to remain at home
Level 5 Mentors others in situational awareness and critical self-reflection to consistently develop positive therapeutic relationships	Leads debriefing after a difficult family meeting Leads teaching session on conflict resolution

Role models shared decision making in the context of the patient's/patient's family's values, uncertainty and conflict	Establishes effective relationships with families after a grievance
Assessment Models or Tools	 Direct observation Self-assessment including self-reflection exercises Standardized patients Structured case discussions
Curriculum Mapping	
Notes or Resources	 Laidlaw A, Hart J. Communication skills: an essential component of medical curricula. Part I: Assessment of clinical communication: AMEE Guide No. 51. <i>Med Teach</i>. 2011;33(1):6-8. https://www.tandfonline.com/doi/full/10.3109/0142159X.2011.531170. 2020. Symons AB, Swanson A, McGuigan D, Orrange S, Akl EA. A tool for self-assessment of communication skills and professionalism in residents. <i>BMC Med Educ</i>. 2009;9:1. https://bmcmededuc.biomedcentral.com/articles/10.1186/1472-6920-9-1. 2020.

Interpersonal and Communication Skills 2: Barrier and Bias Mitigation Overall Intent: To recognize barriers and biases in communication and develop approaches to mitigate them	
Overall intent. To recognize partiers and plases in communication and develop approaches to mitigate them	
Milestones	Examples
Level 1 Identifies common barriers to effective patient care (e.g., language, disability)	Demonstrates awareness of interpretation services
Level 2 Identifies complex barriers to effective patient care (e.g., health literacy, cultural)	 Demonstrates respect for different cultural practices Provides alternate patient education materials for patients with low health literacy
Level 3 Recognizes personal biases and mitigates barriers to optimize patient care, when prompted	Reflects on assumptions about a patient's sexuality or gender identity
Level 4 Recognizes personal biases and proactively mitigates barriers to optimize patient care	Identifies socioeconomic factors for patients labeled as "non-compliant" and adapts regimens to improve accessibility
Level 5 Mentors others on recognition of bias and mitigation of barriers to optimize patient care	 Role models self-awareness and reflection around explicit and implicit biases Develops programs that mitigate barriers to patient education
Assessment Models or Tools	 Direct observation Self-assessment Standardized patients Structured case discussions
Curriculum Mapping	
Notes or Resources	 Laidlaw A, Hart J. Communication skills: an essential component of medical curricula. Part I: Assessment of clinical communication: AMEE Guide No. 51. <i>Med Teach</i>. 2011;33(1):6-8. https://www.tandfonline.com/doi/full/10.3109/0142159X.2011.531170.2020. Symons AB, Swanson A, McGuigan D, Orrange S, Akl EA. A tool for self-assessment of communication skills and professionalism in residents. <i>BMC Med Educ</i>. 2009;9:1. https://bmcmededuc.biomedcentral.com/articles/10.1186/1472-6920-9-1. 2020.

Assessment Models or Tools

Interpersonal and Communication Skills 3: Interprofessional and Team Communication Overall Intent: To effectively communicate with the health care team, including consultants, in both straightforward and complex situations **Milestones Examples** Level 1 Respectfully requests a consultation • Shows respect in health care team communications through words and actions Recognizes the role of a neurology consultant Listens to and considers others' points of view, is nonjudgmental and actively engaged Uses language that values all members of the health care team **Level 2** Confirms understanding of consultant • Verifies rationale for recommendations given recommendations Respectfully accepts a consultation request Accepts all consult requests graciously Communicates information effectively with all • Uses teach-back strategies to confirm understanding health care team members Level 3 Clearly and concisely formulates a • Clarifies the rationale for ordering a sleep medicine consultation in a patient with a consultation request neuromuscular disorder Clearly and concisely responds to a consultation • Writes recommendations in the chart to clearly communicate rationale and plan request • Uses verbal and written communication strategies to improve understanding during Uses active listening to adapt communication style to fit team needs consultations Level 4 Coordinates recommendations from • Reconciles conflicting recommendations from multiple consulting teams different members of the health care team to optimize patient care Solicits and communicates feedback to other Respectfully provides end of rotation feedback to other members of the team members of the health care team • Organizes and leads a multidisciplinary team meeting to discuss and resolve potentially Level 5 Role models and facilitates flexible conflicting points of view on a plan of care communication strategies that value input from all health care team members, resolving conflict when needed

Direct observation

Medical record (chart) review

	Multisource feedback
	Simulation
Curriculum Mapping	
Notes or Resources	 Green M, Parrott T, Crook G. Improving your communication skills. BMJ. 2012;344:e357. https://www.bmj.com/content/344/bmj.e357. 2020. Haig KM, Sutton S, Whittington J. SBAR: a shared mental model for improving communication between clinicians. Jt Comm J Qual Patient Saf. 2006;32(3):167-175. https://www.jointcommissionjournal.com/article/S1553-7250(06)32022-3/fulltext. 2020. Henry SG, Holmboe ES, Frankel RM. Evidence-based competencies for improving communication skills in graduate medical education: a review with suggestions for implementation. Med Teach. 2013;35(5):395-403. https://www.tandfonline.com/doi/full/10.3109/0142159X.2013.769677. 2020. Roth CG, Eldin KW, Padmanabhan V, Freidman EM. Twelve tips for the introduction of emotional intelligence in medical education. Med Teach. 2018:1-4. https://www.tandfonline.com/doi/full/10.1080/0142159X.2018.1481499. 2020.

Interpersonal and Communication Skills 4: Communication within Health Care Systems Overall Intent: To effectively and appropriately communicate using a variety of methods	
Milestones	Examples
Level 1 Documents accurate and up-to-date patient information	Performs medication reconciliation
Communicates in a way that safeguards patient information	Protects personal health information when communicating with other members of the health care team
Level 2 Demonstrates diagnostic reasoning through organized and timely notes	Documents in the medical record rationale for obtaining creatine kinase prior to muscle biopsy
Communicates through appropriate channels as required by institutional policy	Only communicates patient information through secured methods
Level 3 Communicates the diagnostic and therapeutic reasoning	Documents in the medical record rationale for an empiric trial of carbidopa/levodopa in a patient with parkinsonism
Selects optimal mode of communication based on clinical context	Calls patient directly with urgent lab results instead of sending message in the electronic health record (EHR)
Level 4 Demonstrates concise, organized written and verbal communication, including anticipatory guidance	Reviews with patient the written contingency plan of when to call emergency medical services (EMS) after a seizure
Level 5 Guides departmental or institutional communication policies and procedures	Teaches colleagues how to improve discharge summaries and other communications
Assessment Models or Tools	 Direct observation Medical record (chart) review Multisource feedback Simulation
Curriculum Mapping	•
Notes or Resources	Bierman JA, Hufmeyer KK, Liss DT, Weaver AC, Heiman HL. Promoting responsible electronic documentation: validity evidence for a checklist to assess progress notes in the electronic health record. <i>Teach Learn Med.</i> 2017;29(4):420-432. https://www.tandfonline.com/doi/full/10.1080/10401334.2017.1303385 . 2020.

Haig KM, Sutton S, Whittington J. SBAR: a shared mental model for improving
communication between clinicians. <i>Jt Comm J Qual Patient Saf.</i> 2006;32(3):167-175.
https://www.jointcommissionjournal.com/article/S1553-7250(06)32022-3/fulltext. 2020.

To aid programs in transitioning to the new version of the Milestones, the original Milestones 1.0 have been mapped to the new Milestones 2.0. Where the subcompetencies are similar between versions is indicated below. These are not exact matches, but include some of the same elements. Not all subcompetencies map between versions. Inclusion or exclusion of any subcompetency does not change the educational value or impact on curriculum or assessment.

Milestones 1.0	Milestones 2.0
PC1: History	PC1: History
PC2: Neurologic Exam	PC2: Neurologic Exam
PC3: Management/Treatment	PC4: Diagnosis and Management of Neurologic Disorders in the
	Outpatient Setting
	PC5: Diagnosis and Management of Neurologic Disorders in the
	Inpatient Setting
	PC6: Diagnosis and Management of Neurologic Emergencies
PC4: Movement Disorders	PC4: Diagnosis and Management of Neurologic Disorders in the
	Outpatient Setting
	PC5: Diagnosis and Management of Neurologic Disorders in the
	Inpatient Setting
	PC6: Diagnosis and Management of Neurologic Emergencies
PC5: Neuromuscular Disorders	PC4: Diagnosis and Management of Neurologic Disorders in the
	1
D00 0 1 D: 1	
PC6: Cerebrovascular Disorders	
	1
DC7: Cognitive Pohovieral and Povehistric Disorders	
PO7. Cognitive, benavioral, and Psychiatric Disorders	
	1
PC8: Demyelinating Disorders	
	1
PC6: Cerebrovascular Disorders PC7: Cognitive, Behavioral, and Psychiatric Disorders PC8: Demyelinating Disorders	Outpatient Setting PC5: Diagnosis and Management of Neurologic Disorders in the Inpatient Setting PC6: Diagnosis and Management of Neurologic Emergencies PC4: Diagnosis and Management of Neurologic Disorders in the Outpatient Setting PC5: Diagnosis and Management of Neurologic Disorders in the Inpatient Setting PC6: Diagnosis and Management of Neurologic Emergencies PC4: Diagnosis and Management of Neurologic Disorders in the Outpatient Setting PC5: Diagnosis and Management of Neurologic Disorders in the Inpatient Setting PC5: Diagnosis and Management of Neurologic Disorders in the Inpatient Setting PC6: Diagnosis and Management of Neurologic Emergencies PC4: Diagnosis and Management of Neurologic Disorders in the Outpatient Setting PC5: Diagnosis and Management of Neurologic Disorders in the Outpatient Setting PC5: Diagnosis and Management of Neurologic Disorders in the Inpatient Setting PC5: Diagnosis and Management of Neurologic Disorders in the Inpatient Setting

	PC6: Diagnosis and Management of Neurologic Emergencies
PC9: Epilepsy	PC4: Diagnosis and Management of Neurologic Disorders in the
	Outpatient Setting
	PC5: Diagnosis and Management of Neurologic Disorders in the
	Inpatient Setting
	PC6: Diagnosis and Management of Neurologic Emergencies
PC10: Headache Syndromes	PC4: Diagnosis and Management of Neurologic Disorders in the
	Outpatient Setting
	PC5: Diagnosis and Management of Neurologic Disorders in the
	Inpatient Setting
	PC6: Diagnosis and Management of Neurologic Emergencies
PC11: Neurologic Manifestations of Systemic Disease	PC4: Diagnosis and Management of Neurologic Disorders in the
	Outpatient Setting
	PC5: Diagnosis and Management of Neurologic Disorders in the
	Inpatient Setting
	PC6: Diagnosis and Management of Neurologic Emergencies
PC12: Child Neurology for the Adult Neurologist	PC4: Diagnosis and Management of Neurologic Disorders in the
	Outpatient Setting
	PC5: Diagnosis and Management of Neurologic Disorders in the
	Inpatient Setting
	PC6: Diagnosis and Management of Neurologic Emergencies
PC13: Neuro-Oncology	PC4: Diagnosis and Management of Neurologic Disorders in the
	Outpatient Setting
	PC5: Diagnosis and Management of Neurologic Disorders in the
	Inpatient Setting
	PC6: Diagnosis and Management of Neurologic Emergencies
PC14: Psychiatry for the Adult Neurologist	PC12: Psychiatric and Functional Aspects of Neurology
PC15: Neuroimaging	PC8: Interpretation of Neuroimaging
PC16: Electroencephalogram	PC9: Electroencephalogram
PC17: Nerve Conduction Studies/Electromyography	PC10: Nerve Conduction Studies/Electromyogram
PC18: Lumbar Puncture	PC11: Lumbar Puncture
MK1: Localization	MK1: Localization
MK2: Formulation	PC3: Formulation
MK3: Diagnostic Investigation	MK2: Diagnostic Investigation
SBP1: Systems thinking, including cost- and risk-effective	SBP1: Patient Safety
practice	SBP2: Quality Improvement
	SBP4: Physician Role in Health Care Systems

SBP2: Work in inter-professional teams to enhance	SBP1: Patient Safety
patient safety	SBP2: Quality Improvement
	ICS2: Interprofessional and Team Communication
PBLI1: Self-directed Learning	PBLI2: Reflective Practice and Commitment to Personal Growth
PBLI2: Locate, appraise, and assimilate evidence from	PBLI1: Evidence-Based and Informed Practice
scientific studies related to the patient's health problems	
PROF1: Compassion, integrity, accountability, and respect	PROF1: Professional Behavior and Ethical Principles
for self and others	PROF2: Accountability/ Conscientiousness
PROF2: Knowledge about, respect for, and adherence to	PROF1: Professional Behavior and Ethical Principles
the ethical principles relevant to the practice of medicine	
No match	PROF3: Well-Being
ICS1: Relationship development, teamwork, and	ICS1: Patient and Family-Centered Communication
managing conflict	ICS2: Barrier and Bias Mitigation
	ICS3: Interprofessional and Team Communication
ICS2: Information sharing, gathering, and technology	SBP3: System Navigation for Patient-Centered Care
	ICS4: Communication within Health Care Systems

Available Milestones Resources

Milestones 2.0: Assessment, Implementation, and Clinical Competency Committees Supplement, 2021 - https://meridian.allenpress.com/jgme/issue/13/2s

Milestones Guidebooks: https://www.acgme.org/milestones/resources/

- Assessment Guidebook
- Clinical Competency Committee Guidebook
- Clinical Competency Committee Guidebook Executive Summaries
- Implementation Guidebook
- Milestones Guidebook

Milestones Guidebook for Residents and Fellows: https://www.acgme.org/residents-and-fellows/ fellows/

- Milestones Guidebook for Residents and Fellows
- Milestones Guidebook for Residents and Fellows Presentation
- Milestones 2.0 Guide Sheet for Residents and Fellows

Milestones Research and Reports: https://www.acgme.org/milestones/research/

- Milestones National Report, updated each fall
- Milestones Predictive Probability Report, updated each fall
- Milestones Bibliography, updated twice each year

Developing Faculty Competencies in Assessment courses - https://www.acgme.org/meetings-and-educational-activities/courses-and-workshops/developing-faculty-competencies-in-assessment/

Assessment Tool: Direct Observation of Clinical Care (DOCC) - https://dl.acgme.org/pages/assessment

Assessment Tool: Teamwork Effectiveness Assessment Module (TEAM) - https://team.acgme.org/

Improving Assessment Using Direct Observation Toolkit - https://dl.acgme.org/pages/acgme-faculty-development-toolkit-improving-assessment-using-direct-observation

Remediation Toolkit - https://dl.acgme.org/courses/acgme-remediation-toolkit

Learn at ACGME has several courses on Assessment and Milestones - https://dl.acgme.org/