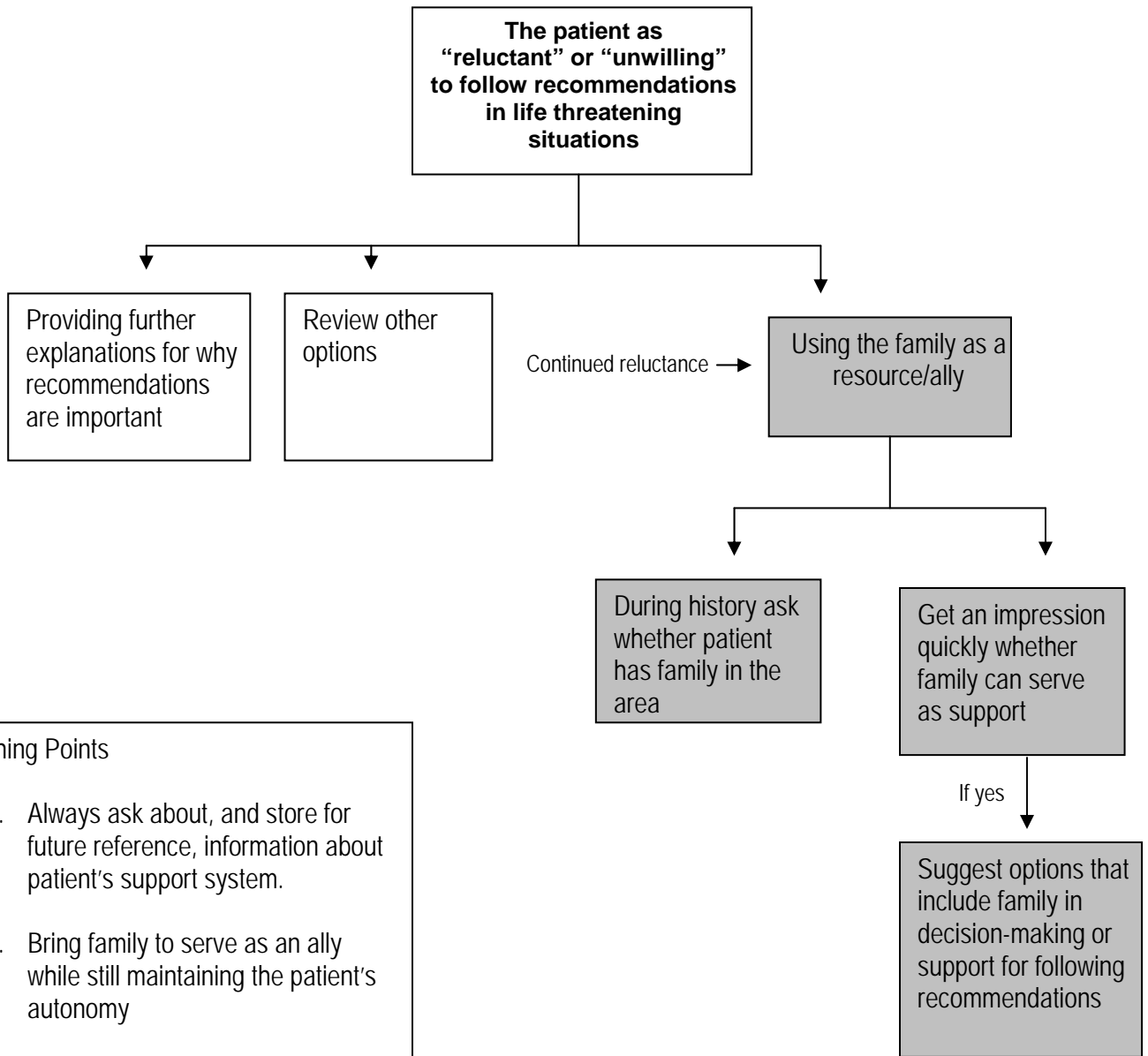


## Attachment 4: Reluctant Patient



### Teaching Points

1. Always ask about, and store for future reference, information about patient's support system.
2. Bring family to serve as an ally while still maintaining the patient's autonomy
3. Be willing to negotiate treatment plans based on the patient's best interest, needs and preferences.