The Preventive Medicine Milestone Project: Aerospace Medicine

A Joint Initiative of

The Accreditation Council for Graduate Medical Education and The American Board of Preventive Medicine



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The milestones are designed only for use in evaluation of resident physicians in the context of their participation in ACGME-accredited residency or fellowship programs. The milestones provide a framework for assessment of the development of the resident physician in key dimensions of the elements of physician competency in a specialty or subspecialty. They neither represent the entirety of the dimensions of the six domains of physician competency, nor are they designed to be relevant in any other context.

Preventive Medicine Milestones

Chair: Sandra Delgado, MD, MPH

Working Group

Mary Applegate, MD Carolyn DiGuiseppi, MD, MPH, PhD Margaret Irene Griffith, MD, MPH Philip Harber, MD, MPH Linda L. Hill, MD, MPH Richard T. Jennings, MD Jeffrey L. Levin, MD, MSPH* Lorainne Lewis, EdD, RD Cheryl Lowry, Lt. Col., USAF, MC, SFS* Joshua Mann, MD, MPH* Christopher Martin, MD, MSC Carolyn J. Murray, MD, MPH G. Merrill Rice, DO, MPH Farhad Sahiar, MD, MS, FASMA Samual Sauer, MD, MPH Lawrence Steinkraus, MD Anderw Weisen, MD, MPH Eric M. Wood , MD, MPH

Advisory Group

Timothy Brigham, MDiv, PhD Jeffrey Davis, MD Mark B. Johnson, MD, MPH Robert Johnson, MD Denece O. Kesler, MD Louis Ling, MD

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Milestone Reporting

This document presents milestones designed for programs to use in semi-annual review of resident performance and reporting to the ACGME. Milestones are knowledge, skills, attitudes, and other attributes for each of the ACGME competencies organized in a developmental framework from less to more advanced. They are descriptors and targets for resident performance as a resident moves from entry into residency through graduation. In the initial years of implementation, the Review Committee will examine milestone performance data for each program's residents as one element in the Next Accreditation System (NAS) to determine whether residents overall are progressing.

For each period, review and reporting will involve selecting milestone levels that best describe a resident's current performance and attributes. Milestones are arranged into numbered levels. Tracking from Level 1 to Level 5 is synonymous with moving from novice to expert. These levels do not correspond with post-graduate year of education.

Selection of a level implies that the resident substantially demonstrates the milestones in that level, as well as those in lower levels (see the diagram on page v).

- Level 1: The resident demonstrates milestones expected of an incoming resident.
- Level 2: The resident is advancing and demonstrates additional milestones, but is not yet performing at a mid-residency level.
- **Level 3:** The resident continues to advance and demonstrate additional milestones, consistently including the majority of milestones targeted for residency.
- Level 4: The resident has advanced so that he or she now substantially demonstrates the milestones targeted for residency. This level is designed as the graduation target.
- Level 5: The resident has advanced beyond performance targets set for residency and is demonstrating "aspirational" goals which might describe the performance of someone who has been in practice for several years. It is expected that only a few exceptional residents will reach this level.

Additional Notes

Level 4 is designed as the graduation *target* and <u>does not</u> represent a graduation *requirement*. Making decisions about readiness for graduation is the purview of the residency program director. Study of milestone performance data will be required before the ACGME and its partners will be able to determine whether milestones in the first four levels appropriately represent the developmental framework, and whether milestone data are of sufficient quality to be used for high-stakes decisions.

Some milestone descriptions include statements about performing independently. These activities must occur in conformity to ACGME supervision guidelines, as well as institutional and program policies. For example, a resident who performs a procedure independently must, at a minimum, be supervised through oversight.

To aid in scoring the milestones, a listing of assessment tools by competency is available on the milestone page under the heading "Educational Materials". These assessment tools are not required.

Answers to Frequently Asked Questions about Milestones are available on the Milestones web page: <u>http://www.acqme.org/acqmeweb/Portals/0/MilestonesFAQ.pdf</u>.

The diagram below presents an example set of milestones for one sub-competency in the same format as the milestone report worksheet. For each reporting period, a resident's performance on the milestones for each sub-competency will be indicated by:

- selecting the level of milestones that best describes that resident's performance in relation to the milestones
- or,
- for Patient Care and Medical Knowledge milestones, selecting the option that says the resident has "Not yet rotated"
- or,
- for Interpersonal and Communication Skills, Practice-based Learning and Improvement, Professionalism, and Systems-based Practice milestones, selecting the option that says the resident has "Not yet achieved Level 1"

Work in inter-professional teams to enhance patient safety and improve patient care quality; advocate for quality patient care and optimal patient care systems; participate in identifying system errors and implementing potential systems solutions — Systems-based Practice Level 1 Level 2 Level 3 Level 4 Level 5 Recognizes the Understands kev Advocates for quality Advocates for quality Develops or leads a ٠ . ٠ ٠ ٠ importance of concepts related to care and optimal care and optimal team to evaluate a healthcare quality individual patient care population based care advocating for quality system error and care and optimal improvement systems systems improve processes patient care systems Recognizes and Recognizes potential Participates in a team ٠ reports errors and sources of system based approach to Recognizes that ٠ medical errors and failure in healthcare make system changes near-misses healthcare system systems such as minor, failures are a major, and sentinel significant cause or events morbidity Comments: Not yet achieved Level 1 Selecting a response box in the middle of a Selecting a response box on the line in between levels level implies that milestones in that level and indicates that milestones in lower levels have been in lower levels have been substantially substantially demonstrated as well as **some** milestones demonstrated. in the higher level(s).

 Demonstrates basic skills in emergency medical care Demonstrates basic knowledge of triage concepts Demonstrates basic knowledge of emergency Demonstrates basic preparedness programs Demonstrates basic preparedness Demonstrates basic preparedness Demonstrates basic preparedness Demonstrates basic preparedness Demonstrates basic preparedness Demonstrates basic preparedness 	
preparedness programs	ng, and mergency

Community Health: Mor	nitor, diagn	ose, and investi	gate con	nmunity health proble	ms — Pat	tient Care 2		
Level 1	Level	2	Le	evel 3	Lev	el 4	l	Level 5
 Identifies common health issues in a community 	stat	tifies basic heal us measures to ss/investigate a munity's health	-	Selects and describes appropriate health status measures to assess a community's health	si ir	Ionitors and interpre ingle health status ndicator of the ommunity	ets o	 Monitors and interprets multiple and/or complex health status indicators of the community
Comments:								Not yet rotated 🔲

Inform and Educate: Inform	n and educate populations ab	out health threats and risks -	– Patient Care 3	
Level 1	Level 2	Level 3	Level 4	Level 5
 Conveys basic health information to individuals or small groups 	 Identifies proper communication techniques related to health threats and risks 	 Prepares and delivers a basic health hazard/risk presentation 	 Conveys complex health information to educate a community or group and responds to queries about risk 	 Conveys sensitive/high- stakes health information to educate a community or group through a variety of media platforms
Comments:				Not yet rotated

Level 1	Level 2	Level 3	Level 4	Level 5	
 Diagnoses disease and develops an individualized treatment plan 	 Links individuals to needed personal health services including appropriate referrals and follow-ups 	 Applies primary, secondary, and tertiary preventive approaches to disease prevention and health promotion for individuals or communities, with minimal supervision 	 Applies primary, secondary, and tertiary preventive approaches to disease prevention and health promotion for the individuals and community 	 Contributes to the development and/or implementation of a policy to improve community health efforts 	
Comments: Not yet rotated					

Level 1	Level 2	Level 3	Level 4	Level 5	
 Recognizes distinctions between population and individual health services 	 Describes basic measures of effect (e.g., risk ratio) Describes basic measures of quality (e.g., benchmarking) Lists populations known to be underserved (e.g., low income) 	 Assesses evidence for effectiveness of a population-based health service Uses scientific literature to identify a target population for a given population-based health service Uses scientific literature to identify barriers to delivery of population- based health service 	 Uses program goals and/or established performance criteria to evaluate a population- based health service Uses evaluation findings to recommend strategic or operational improvements Uses data to identify barriers to population- based health services 	 Develops program goals and/or performance criteria to evaluate a population-based health service 	
Comments:				Not yet rotated 🗌	

Managing aerospace and general medical problems in aerospace personnel — Patient Care 6					
Level 1	Level 2	Level 3	Level 4	Level 5	
 Level 1 Identifies and characterizes general medical problems in aerospace personnel 	 Describes and diagnoses general medical and aeromedical problems in aerospace personnel 	 Evaluates general medical and aeromedical problems in aerospace personnel 	 Manages general medical and aeromedical problems in aerospace personnel 	 Recommends aeromedical disposition of aerospace personnel with complex medical and aeromedical conditions 	
Comments:				Not yet rotated 🗌	
Develop and applying medical standards, grant exceptions — Patient Care 7					
Level 1	Level 2	Level 3	Level 4	Level 5	
 Identifies medical standards for certification Identifies medical standards to grant exceptions or waivers 	 Describes medical standards for certification Describes medical standards to grant exceptions or waivers 	 Evaluates medical standards for certification Evaluates medical standards to grant exceptions or waivers 	 Applies medical standards for certification Applies medical standards to grant exceptions or waivers 	standards for	
Comments:				Not yet rotated	

Educate passengers and physicians about the hazards of flight with certain medical conditions and serve as passenger advocates to promote flight safety — Patient Care 8

Level 1	Level 2	Level 3	Level 4	Level 5
 Identifies the hazards of aviation and space flight in passengers with certain medical conditions 	 Describes the health risks associated with aviation and space flights in passengers with certain medical conditions 	 Participates in any form of passenger and physician health education 	 Performs any form of passenger and physician health education 	 Designs and advances health education activities to promote flight safety
Comments:				Not yet rotated 🗌

Identifying appropriate pati medical problems — Patien		ort and provide guidance for s	safe aeromedical transport of	patients with common
Level 1	Level 2	Level 3	Level 4	Level 5
 Identifies physiologic and clinical criteria for safe aeromedical transport of patients Identifies contraindications to aeromedical transport of patients 	 Describes physiologic and clinical criteria for safe aeromedical transport of patients Describes contraindications to aeromedical transport of patients Describes patient movement categories/priorities 	 Evaluates physiologic and clinical criteria for safe aeromedical transport of patients Participates in aeromedical transport mission planning 	 Applies physiologic and clinical criteria for safe aeromedical transport of patients Demonstrates clinical decision making skills to validate patients for aeromedical transport 	 Supervises clearance of patients for aeromedical transport Oversees treatment plans and restrictions for aeromedical transport Creates policies or guides for aeromedical transport
Comments:				Not yet rotated

Level 1	Level 2	Level 3	Level 4	Level 5	
 Identifies life support systems for air and space flight Identifies biomedical equipment to support air and space flight 	 Describes life support systems for air and space flight Describes biomedical equipment to support air and space flight 	 Demonstrates the ability to evaluate life support systems for air and space flight Participates in the evaluation of biomedical equipment to support air and space flight 	 Demonstrates ability to evaluate life support systems for air and space flight Evaluates biomedical equipment to support air and space flight 	 Recommends life support systems for air and space flight Recommends biomedical equipment to support air and space flight 	
Comments: Not yet rotated					

Level 1	Level 2	Level 3	Level 4	Level 5
 Identifies techniques to improve human performance while working in the aerospace environment Identifies crew resource management techniques Identifies fatigue countermeasures, and sleep management techniques 	 Describes techniques to improve human performance while working in the aerospace environment Describes crew resource management techniques Describes fatigue countermeasures, and sleep management techniques 	 Participates in the evaluation of techniques to improve human performance while working in the aerospace environment Participates in the evaluation of crew resource management techniques Participates in the evaluation of fatigue countermeasures, and sleep management techniques 	 Evaluates techniques to improve human performance while working in the aerospace environment Evaluates crew resource management techniques Evaluates fatigue countermeasures, and sleep management techniques 	 Recommends techniques to improve human performance while working in the aerospace environment Recommends crew resource management techniques to make effective aeronautical decisions Recommends fatigue countermeasures, and sleep management techniques
Comments:				Not yet rotated

Appropriate safety information and education and conducting the medical aspects of any accident/mishap investigation, including making recommendations to prevent recurrences — Patient Care 12

Level 1	Level 2	Level 3	Level 4	Level 5
 Identifies resources to assist in aircraft mishap/accident investigation Identifies major non- human and human casual factors involved in mishaps/accidents Identifies components of mishap/accident analyses Identifies factors which contribute to mishap/accident survivability 	 Describes resources to assist in mishap/accident investigation Describes major non- human and human causal factors involved in mishaps/accidents Describes components of mishap/accident analyses Describes factors which contribute to mishap/accident survivability Describes the process of victim identification Describes injury patterns 	 Participates in the analyses and interpretation of the aeromedical components of a mishap/accident investigation Participates in the synthesis of a draft of a mishap/accident investigation aeromedical analysis or community- based equivalent thereof 	 Analyzes and interprets the aeromedical components of any mishap/accident investigation Synthesizes a draft of a mishap/accident investigation aeromedical analysis or community- based equivalent thereof Provides evidence based recommendation for basic findings of a mishap/accident investigation Provides recommendations to prevent recurrences and improve survivability 	 Conducts and synthesizes the aeromedical component of a mishap/accident investigation Educates community on routine and complex aviation hazards and serves as a role model and resource to peers
Comments:				Not yet rotated

Level 1	Level 2	Level 3	Level 4	Level 5
 Understands basic methodology of literature searches Lists and defines basic types of statistical analysis Knowledge of basic principles underlying Ethics and Protection on Human Subjects 	 Develops a basic background for a particular research question from literature searches Describes the types of statistical analysis and study design Demonstrates understanding of ethics and good clinical practice with regards to the protection of human subjects 	 Selects a particular study design for an individual research question Interprets various types of statistical analysis Applies the principles of ethics and good clinical practice with regards to the protection of human subjects 	 Completes the components of an Institutional Review Board Performs and interprets various types of statistical analysis Applies the principles of ethics and good clinical practice with regards to the protection of human subjects 	 Identifies gaps in current aeromedical literature and develops pertinent research questions from these gaps Submits original research to peer- reviewed journal and/or peer-reviewed conference Applies the principles of ethics and good clinical practice with regards to the protection of human subjects
Comments:				Not yet rotated

Level 1	Level 2	Level 3	Level 4	Level 5
• N/A	 Identifies medi standards for s Identifies the h risks associated space flight env 	 paceflight ealth I with the backet is the standards for spaceflight backet is the standard	spaceflightUnderstands evaluation	 Applies medical standards for spaceflight Evaluates the health risks associated with spaceflight Recommends medical standards for spaceflight Recommends medical evaluations for spaceflight
Comments:				Not yet rotated 🔲

environmental stressors of spaceflight, including microgravity, radiation, isolation, and accelerationstandards and medical selection as applied to crew and passengers on suborbial flights and short and long duration orbital spaceflightsto spaceflight passengers and crewsdevelopment of spaceflight medical standards waiver process for medical conditionsspaceflight medical selectio and interface with medical team members internationallyaccelerationshort and long duration orbital spaceflightsUnderstands space medical source for operational medical support for launch, orbital operations, and landingUnderstand strategies for indings from previous longitudinal studies of astronaut health and relevant space-based researchTo spaceflight medical systemsUnderstand strategies for risk mitigation for spaceflight medical systemsImplements risk management strategies for spaceflight crewsServes on international spaceflight astrategies for risk mitigation for spaceflight medical systemsImplements risk management strategies for medical care capabilities for use in space fight or launch and landing attivitiesServes on international strategies for medical strategies for medical strategies for risk mitigation for spaceflight medical systemsServes on international strategies for medical strategies for risk mitigation for spaceflight medical systemsImplements risk management strategies for medical care capabilities for use in space fight or launch and landing strates strategies for medical adpropriate creaser programmatic support for MEDEVAC and launch and landing sitesServes on international strategies for med	evel 1	Level 2	Level 3	Level 4	Level 5
	of spaceflight, including microgravity, radiation, isolation, and	 standards and medical selection as applied to crew and passengers on suborbital flights and short and long duration orbital spaceflights Lists elements of operational medical support for launch, orbital operations, and landing Describes significance of findings from previous longitudinal studies of astronaut health and relevant space-based research Describes countermeasures to protect crewmembers for space environmental 	 to spaceflight passengers and crews Understands space medicine board functions Understands mission preparation and mission control room operation; participates in actual or mock mission control room operation Identifies the elements of and understand strategies for risk mitigation for spaceflight crews Understands the need for spaceflight medical 	 development of spaceflight medical standards waiver process for medical conditions Demonstrates ability to function as a flight surgeon supporting a spaceflight Implements risk management strategies for spaceflight, including medical selection and operations Selects medical care capabilities for use in space fight or launch and landing activities Implements medical evacuation (MEDEVAC); provides medical and programmatic support for MEDEVAC and launch and 	 spaceflight medical selection and interface with medical team members internationally Serves as lead flight surgeor on U.S. or international spaceflight missions Serves on international space medicine boards to develop international medical standards and specific risk mitigation strategies for medical/operational conditions and determine appropriate course of action Develops longitudinal studie or other appropriate researd programs to define and understand critical spaceflight related medical problems Sets policy at an internation level regarding medical aspects of spaceflight operation and training of th

Level 1	Level 2	Level 3	Level 4	Level 5
 Lists major effects of individual behavior on health Recognizes that social and behavioral factors influence population health 	 Identifies social and behavioral factors that affect health of individuals Identifies social and behavioral factors that affect health of populations 	 Identifies best practice and tools to assess risk behaviors Describes effective approaches to modify individual health behaviors Describes effective approaches to modify population health behaviors Identifies the causes of social and behavioral factors that affect health of populations 	 Integrates best practices and tools to assess risk behaviors Implements effective approaches to modify individual health behaviors Integrates best practices and tools to assess population risk behaviors Implements effective approaches to modify population health behaviors 	 Develops and evaluates programs to change health behaviors of individuals
Comments:				Not yet rotated

Level 1	Level 2	Level 3	Level 4	Level 5
 Identifies major routes of human exposure to environmental toxicants 	 Identifies common illnesses that may be caused or influenced by environmental exposures Identifies broad environmental factors that may impact the health of a community 	 Describes individual factors that impact susceptibility to adverse health effects from environmental exposures Identifies potential population health effects from exposure to chemical, physical, and biological hazards 	 Recommends methods of reducing adverse environmental health effects for individuals Identifies sources and routes of environmental exposures to chemical, physical, and biological hazards for defined populations 	 Recommends, interprets, and explains the results of individual environmental monitoring Interprets and explains population level environmental monitoring results
Comments:				Not yet rotated

Biostatistics — Medical Knowledge 3				
Level 1	Level 2	Level 3	Level 4	Level 5
 Recognizes common statistical concepts (e.g., measures of central tendency, p-values, and confidence intervals) 	 Defines common statistical concepts (e.g., p-values and confidence intervals) 	 Describes frequently used statistical tests (e.g., paired and unpaired t-tests, chi- square tests, and others) 	 Independently utilizes simple statistical methods (e.g., paired and unpaired t-tests, chi-square tests, and appropriate non- parametric tests) to describe small data sets 	 Participates in the use of statistical software to perform statistical tests; understands more advanced statistical methods such as linear and logistic regression
Comments:				Not yet rotated 📃

Level 1 Level 2 Level 3 Level 4 Level 5 • Identifies and recognizes basic measures of disease frequency (e.g., incidence, prevalence, mortality) • Identifies and recognizes basic measures of comparing risk (e.g., risk ratios, odds ratios) • Knows methods for calculating basic • For a defined population, uses data to calculate measures of disease frequency and nick • Uses data to characterize the health of a local population, compares it with that of other population; confounding, and effect radomized control test [RCT], cohort; case- control, cross-sectional) • Explains what is meant by validity, bias, confounding, and effect association and causation; lists criteria for causal inference • Critically reviews and interprets epidemiologic literature for commonly used study designs, identifying purpose, population, design, and biases • Designs and conducts a basic observational study (defines aims; selects appropriate study designs, collects, analyzes, and interprets data; identified limitations; summarizes and discusses findings) Comments: Not yet rotated	Epidemiology — Medical Knowledge 4				
 recognizes basic measures of disease frequency (e.g., incidence, prevalence, mortality) Distinguishes between experimental and observational studies recognizes basic measures for comparing risk (e.g., risk ratios, odds ratios) Describes commonly used study designs (e.g., randomized control test [RCT], cohort; case- control, cross-sectional) recognizes basic measures of disease frequency and risk Explains what is meant by validity, bias, confounding, and effect modification; distinguishes between association and causation; lists criteria for causal inference Critically reviews and interprets epidemiologic literature for commonly used study designs, identifying purpose, population, design, and biases Designs and conducts a basic observational study (defines aims; selects appropriate study designs, collects, analyzes, and interprets data; identified limitations; summarizes and discusses findings) 	Level 1	Level 2	Level 3	Level 4	Level 5
Comments: Not yet rotated	 recognizes basic measures of disease frequency (e.g., incidence, prevalence, mortality) Distinguishes between experimental and 	 recognizes basic measures for comparing risk (e.g., risk ratios, odds ratios) Describes commonly used study designs (e.g., randomized control test [RCT], cohort; case- 	 calculating basic measures of disease frequency and risk Explains what is meant by validity, bias, confounding, and effect modification; distinguishes between association and causation; lists criteria 	 uses data to calculate measures of disease frequency and one or more risk factors for a specified disease or condition Critically reviews and interprets epidemiologic literature for commonly used study designs, identifying purpose, population, design, and 	 the health of a local population, compares it with that of other populations, identifies localities or groups with poorer health, and identifies and assesses the importance of different risk factors, for at least one disease or condition Designs and conducts a basic observational study (defines aims; selects appropriate study designs, collects, analyzes, and interprets data; identified limitations; summarizes
Comments: Not yet rotated					
	Comments:				Not yet rotated

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Work and coordinate patient care effectively in various health care delivery settings and systems — Systems-based Practice 1					
Level 1	Level 2	Level 3	Level 4	Level 5	
 Recognizes various individual and population-based health care/services delivery settings and systems 	 Works and coordinates individual patient care in various health care delivery settings and systems 	 Works and coordinates population-based health services in various health care delivery settings and systems 	 Assess organizational performance of health care delivery system 	 Interacts with other stakeholders to improve the performance of the system 	
Comments:			٢	Not yet achieved Level 1	
In company to considerations	of anot automatic and visite by	anafit analusis in patient and	law manufation based area a		
based Practice 2	of cost awareness and risk-b	enerit analysis in patient and	/or population-based care, as	s appropriate — Systems-	
			1		
Level 1	Level 2	Level 3	Level 4	Level 5	
 Recognizes the importance of cost awareness and risk- benefit analysis in patient and/or population-based care 	 Identifies risks, benefits, and costs for a preventive service in an individual clinical patient 	 Demonstrates sound judgment relating to risks, benefits, and costs for a preventive service in an individual clinical patient 	 Demonstrates sound judgment relating to risks, benefits, and costs for a preventive service for a population 	 Articulates and weighs the costs, benefits, and risks of a proposed population-based service 	
Comments:	Comments: Not yet achieved Level 1				

Work in inter-professional teams to enhance patient safety and improve patient care quality; advocate for quality patient care and optimal patient care systems; participate in identifying system errors and implementing potential systems solutions — Systems-based Practice 3

Level 1	Level 2	Level 3	Level 4	Level 5
 Recognizes the importance of advocating for quality care and optimal patient care systems Recognizes that medical errors and health care system failures are a significant cause or morbidity 	 Understands key concepts related to health care quality improvement Recognizes and reports errors and near misses 	 Advocates for quality care and optimal individual patient care systems Recognizes potential sources of system failure in health care systems, such as minor, major, and sentinel events 	 Advocates for quality care and optimal population-based care systems Participates in a team- based approach to make system changes 	 Develops or leads a team to evaluate a system error and improve processes
Comments: Not yet achieved Level 1				

Identify strengths, deficiencies, and limits in one's knowledge and expertise; set learning and improvement goals and identify and perform appropriate learning activities utilizing information technology, evidence from scientific studies, and evaluation feedback; systematically analyze practice using quality improvement methods, and implement changes with the goal of practice improvement — Practice-based Learning and Improvement 1

Level 1	Level 2	Level 3	Level 4	Level 5
 Acknowledges gaps in personal knowledge and expertise, and frequently asks for feedback Understands the importance of setting learning and improvement goals Identifies problems in health care delivery and gaps in care 	 Assesses professional performance in a structured manner Begins to develop learning and improvement goals, based on feedback, with some external assistance Uses information technology to locate scientific studies related to patient health problems Understands the essentials of quality improvement 	 Incorporates feedback and assessments into practice improvement Develops learning and improvement goals, based on feedback, with minimal external assistance Critically appraises scientific studies related to patient health problems Defines and constructs process and outcomes measures of quality 	 Assesses performance by incorporating feedback and assessments from multiple stakeholders (e.g., patients, members of the health care team, third-party payors) Assimilates evidence from scientific studies into practice Participates in a quality improvement project 	 Creates novel ways to assess performance Creates professional educational opportunities for others Systematically designs and carries out quality improvement project in clinical and other health settings
Comments: Not yet achieved Level 1				

Compassion, integrity, and respect for others as well as sensitivity and responsiveness to diverse patient populations including diversity in gender, age, culture, race, religion, disabilities, and sexual orientation; knowledge about, respect for and adherence to the ethical principles relevant to the practice of medicine, remembering in particular that responsiveness to patients that supersedes self-interest is an essential aspect of medical practice — Professionalism 1

Level 1	Level 2	Level 3	Level 4	Level 5
 Seeks out, learns from, and models the attitudes and behaviors of physicians who exemplify appropriate professional attitudes, values, and behaviors, including caring, honesty, genuine interest in patients and families, and tolerance and acceptance of diverse individuals and groups Aware of basic bioethical principles; identifies ethical issues in clinical situations 	 Exhibits appropriate attitudes, values and behaviors in straightforward situations, including caring, honesty, genuine interest in patients and families, and tolerance and acceptance of diverse individuals and groups Consistently recognizes ethical issues in practice; discusses, analyzes, and manages in common clinical situations 	 Exhibits appropriate attitudes, values and behaviors in difficult situations, including caring, honesty, genuine interest in patients and families, and tolerance and acceptance of diverse individuals and groups Effectively analyzes and manages ethical issues in difficult clinical situations 	 Balances ethical principles required for individual patient care with those needed for addressing population health Consistently and effectively analyzes and manages ethical issues in both clinical and population-based medicine 	 Develops organizational policies and education to support the application of these principles in the practice of individual and population-based medicine
Comments: Not yet achieved Level 1				

Accountability to patients,	Accountability to patients, society and the profession — Professionalism 2				
Level 1	Level 2	Level 3	Level 4	Level 5	
 Recognizes limits of knowledge in most clinical situations Understands importance of physician accountability Aware of the basic causes of impairment in professionals such as fatigue, and substance use 	 Consistently recognizes limits of knowledge in common clinical situations and asks for assistance Demonstrates physician accountability to individual patients in clinical situations Identifies resources to address impairment of professionals 	 Appropriately engages other members of the healthcare team Demonstrates physician accountability to a patient population in clinical situations Able to recognize impairment in themselves or other members of the healthcare team 	 Consistently demonstrates the ability to identify limits of own knowledge and proactively incorporates the expertise of others from the healthcare team into clinical and population-based practice Demonstrates physician accountability to patients, society, and profession in the performance of clinical and population-based duties Able to respond appropriately to impairment in members of the healthcare team 	 Acts as a consultant for clinical and population health topics Exemplifies ethical leadership in clinical and population-based settings 	
Comments:	Comments: Not yet achieved Level 1				

Communicate effectively with patients, families, and the public, as appropriate, across a broad range of socioeconomic and cultural backgrounds; communicate effectively with physicians, other health care professionals and health related agencies; work effectively as a member or leader of a health care team or other professional group; act in a consultative role to other physicians and health professionals — Interpersonal Communication Skills 1

Level 1	Level 2	Level 3	Level 4	Level 5
 Recognizes the importance of effective communication with patients, families, and public Recognizes the importance of effective communication with the health care team Recognizes the importance of working with other members of the health care team 	 Demonstrates effective communication with patients, families, or public in common situations Demonstrates effective communication with the health care team in common situations Works effectively with the health care team in common situations 	 Demonstrates effective communication with patients or the public in issues related to confidential and/or highly sensitive medical information Demonstrates effective communication with the health care team in clinical and population settings Works effectively with the health care team in clinical and population settings 	 Demonstrates effective communication with patients and the public in issues related to confidential and/or highly sensitive medical information using multiple communication modalities Able to communicate effectively with the health care team in stressful situations/crises Works effectively with the health care team in stressful situations/crisis 	 Creates policy for effective communication of complex health information Demonstrates effective communication outside of the local health care environment, such as state and federal agencies, regional health care systems Understands the importance of working with diverse stakeholders outside of the local health care environment, such as state and federal agencies, regional health care systems
Comments: Not yet achieved Level 1				

Maintain comprehensive, timely and legible medical records, including electronic health records (EHR) — Interpersonal Communication Skills 2				
Level 1	Level 2	Level 3	Level 4	Level 5
 Recognizes the importance of maintaining timely and legible records, including EHR 	 Maintains timely and legible records, including EHR 	 Maintains complete, timely, and legible records, including EHR 	 Consistently maintains complete, timely, and legible records, including EHR 	 Develops a protocol for record maintenance
Comments: Not yet achieved Level 1				