

Review Committee for Internal Medicine Update

ACOI 2019 Annual Congress on Medical Education *Friday, May 10, 2019*

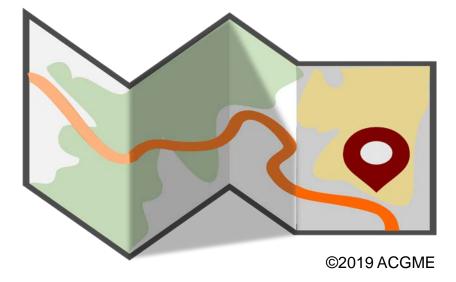
Jerry Vasilias, PhD, Executive Director Review Committee for Internal Medicine

Disclosures

No conflicts to disclose



General Information: What does the Review Committee do?
Actions and Citations for Single GME Applications/Programs
Changes to Program Requirements
Next Accreditation System 101
Next Accreditation System Lessons Learned from Self-Study/10Year Accreditation Site Visits
Review Committee Members and Staff



General Information: What does the Review Committee do?

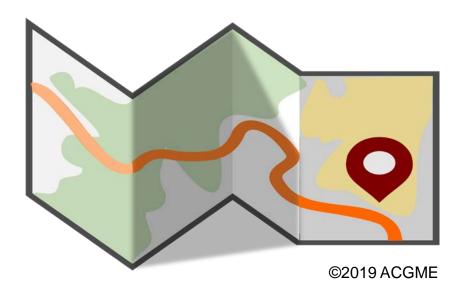
Actions and Citations for Single GME Applications/Programs Changes to Program Requirements

Next Accreditation System 101

Next Accreditation System Lessons Learned from Self-Study/10-

Year Accreditation Site Visits

Review Committee Members and Staff



What does the Review Committee do?

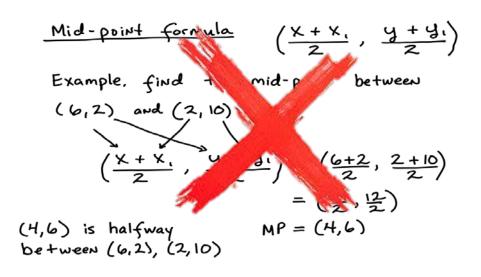
- Reviews programs with regards to Common and specialty Program Requirements
- Determines accreditation status for programs
- Proposes revisions to Program Requirements
- Discusses matters of policy and issues relevant to the specialty
- Recommends changes in policy, procedures and requirements to the ACGME Council of Review Committee Chairs

How does it review programs?

- The Review Committee reviews programs to determine substantial compliance with minimum requirements
- Areas of non-compliance may be identified
- Substantial compliance can be achieved even with areas of noncompliance

QUESTION: what's the "tipping point"? What combination of citations leads to an adverse action (warning, probation, or withdrawal)?

There is no formula.
This a *peer* review process



"Areas of non-compliance"?

The Review Committee communicates non-compliance with requirements via...

Citations

- Require response in ADS
- Citations are typically weightier than areas for improvement

AFI = "Areas for Improvement"

- Do not require specific response in ADS
- The Review Committee assumes the program and institution will address
- Will draw further scrutiny (possibly become citation) if the trend continues

What happens after the Review Committee reviews the application/program?

- Program director and designated institution official will receive an e-mail with Review Committee's decision within 5 business days of the Review Committee meeting.
- A letter of notification follows approximately 8 weeks later that will detail areas of non-compliance, if any.



General Information: What does the Review Committee do?

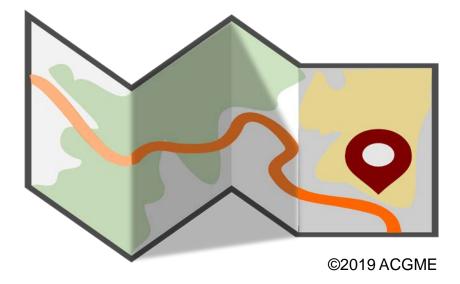
Actions and Citations for Single GME Applications/Programs

Change to Program Requirements

Next Accreditation System 101

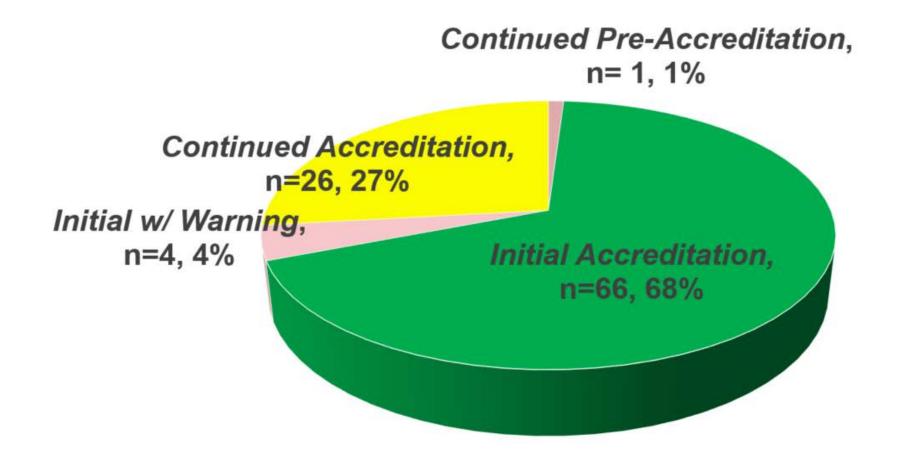
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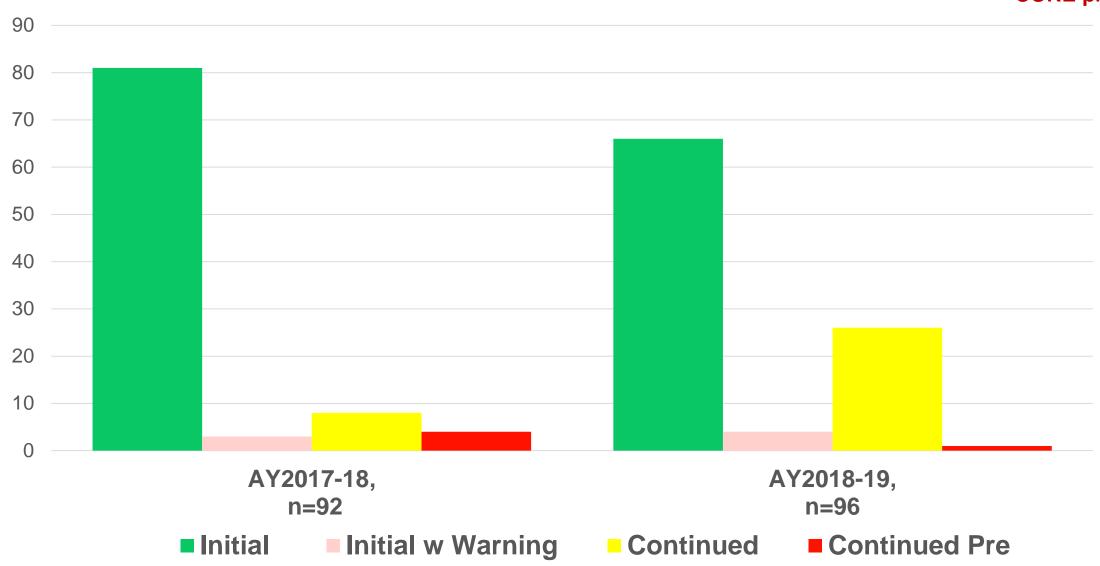
Actions for Single GME CORE Internal Medicine Programs

From beginning through recent Review Committee meeting

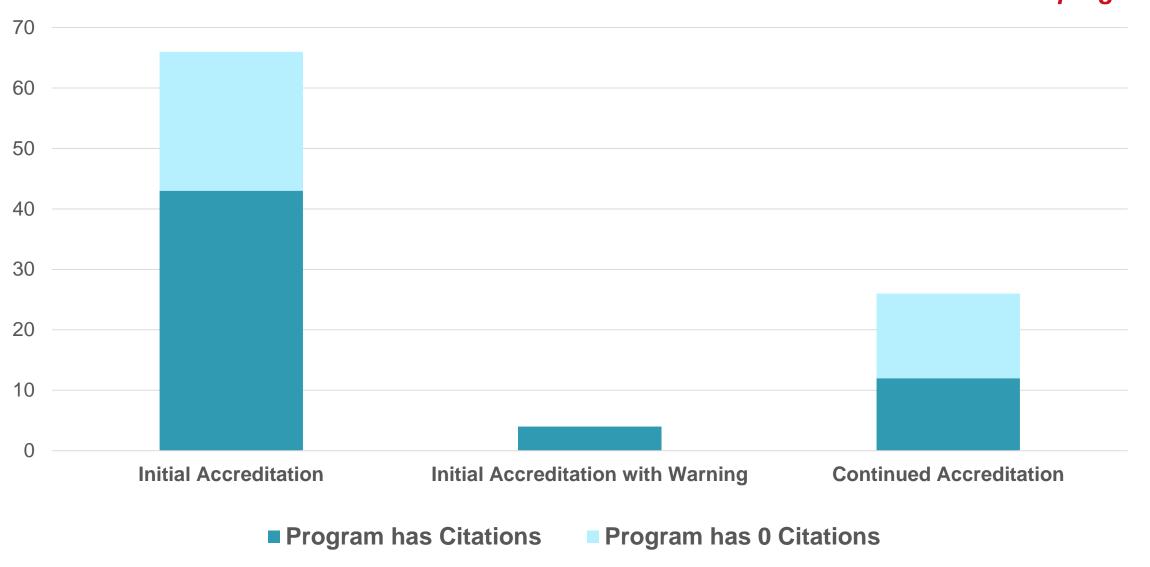


Accreditation Status Decisions x Academic Year

CORE programs

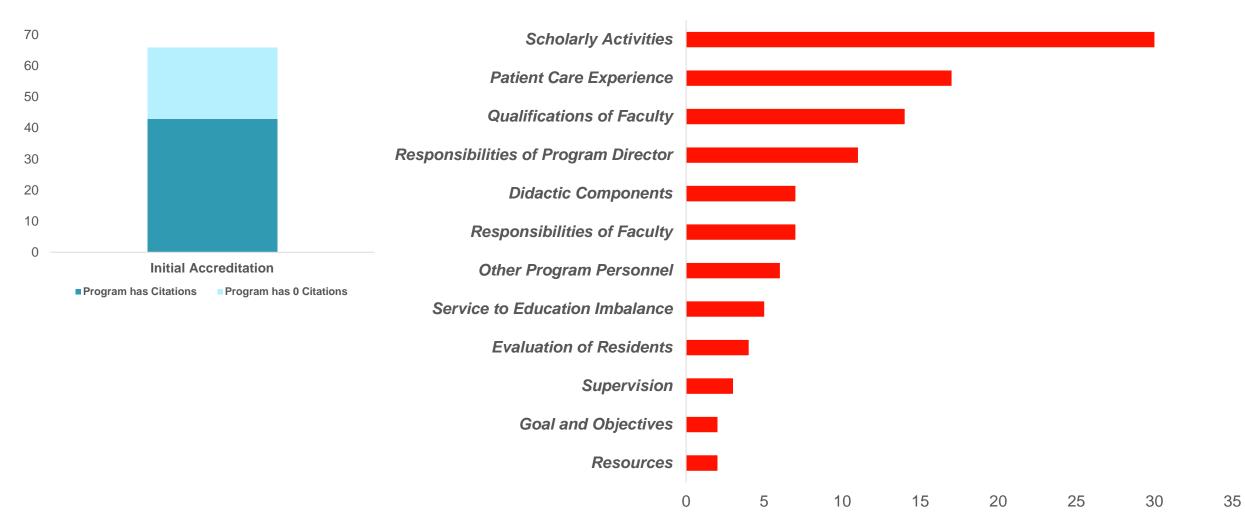


Distribution of citations x Accreditation Status CORE programs



Programs with Initial Accreditation, n=66

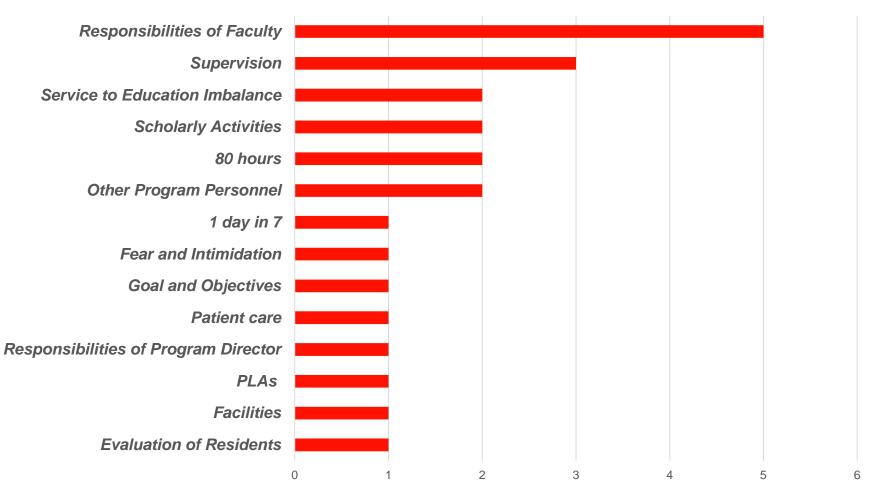
- Of programs with Initial Accreditation (n=66), 23 do not have a citation.
- If have citations, have 2-3 citations.



Programs with Initial Accreditation with Warning, n=4

- All 4 programs with Initial with Warning have citations.
- Each program has approximately 6 citations.

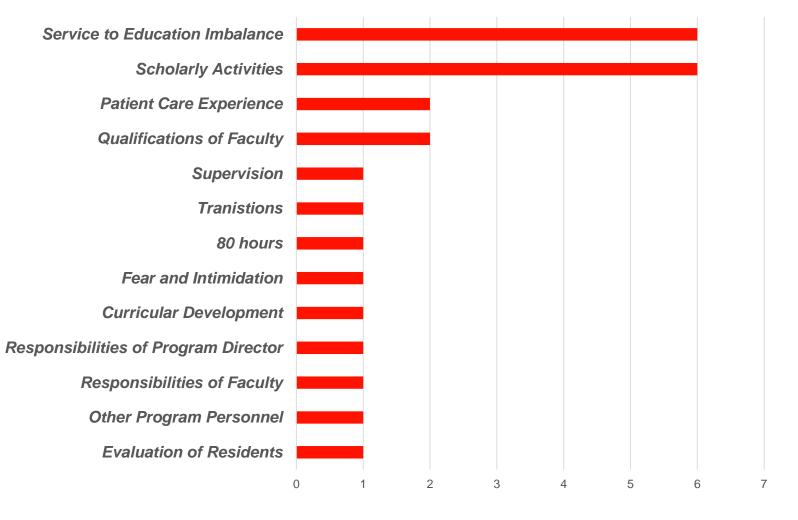




Programs with Continued Accreditation, n=26

- Most programs with Continued Accreditation are without citations; 14 of 26 do not have citations.
- If have citations, have about 2.





If you receive a citation...

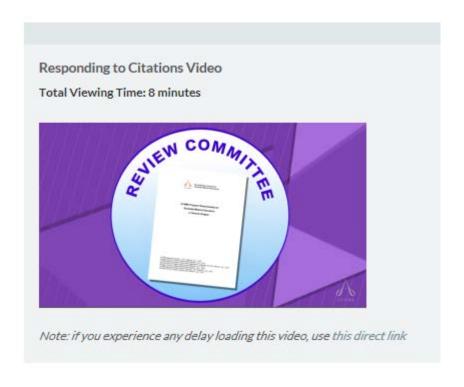
- Respond to the citation in ADS
 - Be specific
 - Be concise
- If you believe citation is an error, clarify misunderstanding
- If citation is a "work in progress," document the progress/action plan made thus far
- If program is at...
 - Initial Accreditation responses to citations will be verified by site visitor at time of site visit, typically 2 years after initial review
 - Continued Accreditation responses will be reviewed annually, typically at the January Review Committee meeting

If you get a citation, do not...



Pointers for responding to citations

https://www.acgme.org/Program-Directors-and-Coordinators/Avoiding-Common-Errors-in-the-ADS-Annual-Update





Example Citation Responses

This document contains examples of responses to citations. The first and third examples show well-written responses along with details on why the response is effective. The second and fourth examples depict poorly written responses and provide feedback on what could be improved to make the response better. This handout can be used as a reference for programs when responding to citations to ensure that they clearly and accurately address the Committees concerns.

Example 1-Well-Written Response

Citation: Fellow Evaluations - Multiple Evaluators Program Requirement: V.A.2.b). (2) The program must: use multiple evaluators (e.g. faculty, peers, patients, self, and other professional staff). (Detail)

It is unclear whether the program uses multiple evaluators to evaluate fellow performance. Evaluation forms provided in the updated application materials included a faculty of fellow evaluation and a 360 evaluation. However, the 360 evaluation does not indicate who will be completing the form, so it is unclear who is evaluating the fellows aside from the program faculty.

Program Response: Our program already had a 360 evaluation in place at the time of site visit, which was completed in the past by a medical assistant and by a nurse. This may not have been clear at the time of the site visit but it was already in place and we have the documentation to show this. However, we have recently increased the number of people completing this evaluation to include peers (i.e. the fellows will evaluate each other) and have also increased the number of medical assistants completing the evaluation to two, as well as adding a second nurse and one to two clinic ATCs, so we will receive more 360 evaluations for each fellow each year.

Comments: A citation may occur based on the information available to the committee, which may be incomplete or misunderstood. This response is concise and describes the program that was in place previously, and then adds detail about how it has been enhanced. It provides a clear description rather than merely reporting that the citation has been addressed.

General Information: What does the Review Committee do? Actions and Citations for Single GME Applications/Programs

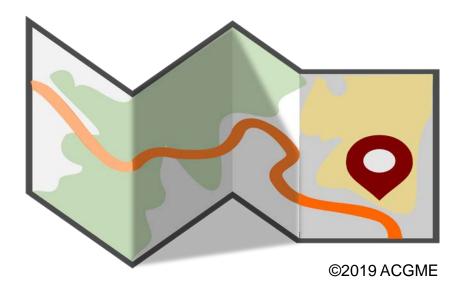
Changes to Program Requirements

Next Accreditation System 101

Next Accreditation System Lessons Learned from Self-Study/10-

Year Accreditation Site Visits

Review Committee Members and Staff



Types of Program Requirements

Introduction

Int.A.

Residency is an essential dimension of the transformation of the medical student to the independent practitioner along the continuum of medical education. It is physically, emotionally, and intellectually demanding, and requires longitudinally-concentrated effort on the part of the resident.

The specialty education of physicians to practice independently is experiential, and necessarily occurs within the context of the health care delivery system. Developing the skills, knowledge, and attitudes leading to proficiency in all the domains of clinical competency requires the resident physician to assume personal responsibility for the care of individual patients. For the resident, the essential learning activity is interaction with patients under the guidance and supervision of faculty members who give value, context, and meaning to those interactions. As residents gain experience and demonstrate growth in their ability to care for patients, they assume roles that permit them to exercise those skills with greater independence. This concept—graded and progressive responsibility—is one of the core tenets of American graduate medical education. Supervision in the setting of graduate medical education has the goals of assuring the provision of safe and effective care to the individual patient; assuring each resident's development of the skills, knowledge, and attitudes required to enter the unsupervised practice of medicine; and establishing a foundation for continued professional growth.

Int.B.

Internal medicine is a discipline encompassing the study and practice of health promotion, disease prevention, diagnosis, care, and treatment of men and women from adolescence to old age, during health and all stages of illness. Intrinsic to the discipline are scientific knowledge, the scientific method of problem solving, evidence-based decision making, a commitment to lifelong learning, and an attitude of caring that is derived from humanistic and professional values.

Common

Specialty

Summary of new Common Program Requirements Sections I-IV

- New Common Program Requirements go into effect July 1, 2019
- Biggies include...
 - Mostly "core" program requirements
 - 3 sets residency, fellowship, and 1-year Common Program Requirements*
 - Mission and aims baked into the Common Program Requirements
 - Some former program requirements deleted/transferred to under-construction
 Program Director Guide
 - American Osteopathic Association certification acceptable for physician faculty
 - "Core Faculty" is in the Common Program Requirements and broader (can be non-physician)
 - .5 FTE Coordinator support in residency Common Program Requirements
 - Scholarly Activity (SA) overhauled
 - More language on faculty development
 - More language on Annual Program Evaluations
 - New certification exam Common Program Requirement
 - Fewer sub-competencies for fellows

* Approved at the Feb 2019 ACGME Board meeting

Program Requirement Revisions

1. Focused

2. Major

Focused Revisions to date...

- Focus of focused revisions = to accommodate new Common Program Requirements
 - Edit current program requirements to remove redundancies/conflicts
 - Clarify the Review Committee's expectation for new Common Program Requirements by adding new language
- Focused revisions for internal medicine, combined pulmonary disease and critical care medicine, combined hematology and medical oncology, hematology, and oncology vetted in March
 - Will be reviewed at June Committee on Requirements (CoR) meeting
 - Once approved will be posted before July 1, 2019
 - Remaining subspecialty focused revisions are coming soon



Clarifications/new language for *RESIDENCY* program requirements...

- New Common Program Requirements now use 'core' faculty physicians + nonphysicians. The Review Committee needed to clarify it still expects minimum number of core *INTERNIST* faculty *members*
 - Certified by the American Board of Internal Medicine (ABIM) or the American Osteopathic Board of Internal Medicine (AOBIM)
- Expectation for scholarly activity remains broad do not expect publication
- Hours devoted to program were removed because new Common Program
 Requirements do not allow, will create specialty-specific Background and Intent:

The residency program must have a minimum number of ABIM- or AOBIM-certified core faculty who devote significant time to teaching, supervising and advising residents, and working closely with the program director and associate program directors. One way these core internist faculty members can demonstrate that they are devoting a significant portion of their effort to resident education is by dedicating an average of 15 hours a week per year to the residency program.



Clarifications/new language for FELLOWSHIP program requirements...

- New Common Program Requirements use "core" faculty—physicians and non-physicians. The Review Committee cannot continue to use "key clinical faculty," so will clarify it still expects a minimum number of core subspecialty-certified physician faculty members
 - Certified in the subspecialty by ABIM or AOBIM
- Re-categorizing program director support 20-50% as "core" instead of "detail"
- Common Program Requirement for fellows to practice independently in specialty will not_appear in internal medicine subspecialties
 - o But will be in multidisciplinary Clinical Informatics, at community's request
- Expectation for scholarly activity remains broad
 - No expectation for a peer-reviewed publication
 - 50% of graduates must have engaged in more than one scholarly activity from long list
 - 50% of faculty members must engage annually in a variety of scholarly activity from long list



- Focused revisions for internal medicine, combined pulmonary disease and critical care medicine, combined hematology and medical oncology, hematology, and oncology vetted in March
 - Will be reviewed at June Committee on Requirements (CoR) meeting
 - Once approved will be posted on website, by July 1, 2019
- The remaining subspecialty requirements will undergo two-step revision process...
 - 1. Focused revision that is *editorial* to harmonize subspecialty Program Requirements with Common Program Requirements
 - Incorporate Common Program Requirements and remove redundancies and conflicts
 - 2. Focused revision to add new Program Requirement language
 - To allow the Review Committee to clarify expectations for new Common Program Requirements
 - Not many, but some previous slide lists new Program Requirements to be added

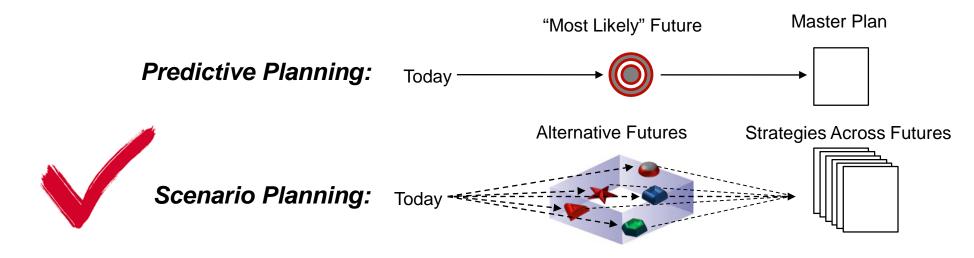
EXAMPLE: Geriatric Medicine

- On July 1, 2019, the geriatric medicine Program Requirements will have new Common Program Requirements, but no new Program Requirement language
- In fall of 2019, the Review Committee will vet the geriatric medicine Program Requirements with the clarifications/new language from earlier slide





- Current Program Requirements for Internal Medicine program requirements in effect since 2009. Review Committees do major revisions approximately every 10 years.
- For this major revision, ACGME asked the Review Committee to pilot *scenario-planning*.
- Intent of scenario-planning: not to predict the future and then build a master plan, but rather
 to ask what might future hold and identify actions today that are most likely to be valuable
 regardless of how the future turns out.



Key insights from the scenario planning workshops

 Executive summary from the workshops held in June and September of 2017, https://www.acgme.org/Portals/0/PFAssets/ProgramResources/IM2035ExSummar y.pdf?ver=2018-08-16-133452-567



Revising the Internal Medicine Program Requirements Using Scenario Planning
Internal Medicine 2035 Executive Summary
May 2018

Overview

Every 10 years, Review Committees are required to review their specialty requirements to determine whether they need revision. The ACGME Board of Directors charged the Review Committee for Internal Medicine to pilot a new process for this required revision. This new process, scenario-based strategic planning, required the Committee and the internal medicine community to rigorously and creatively think about what the specialty will look like in the future (recognizing that the future is marked with significant uncertainty) prior to making its revisions.

What is scenario planning?

Scenario-based strategic planning is a technique by which organizations develop and test their readiness for the future using a range of alternative futures or scenarios. In this case, these scenarios are detailed, systemalically-developed descriptions of operating environments that the US medical profession might face over the next 20-25 years or more. This is a technique for managing uncertainty, risk, and opportunity. It yields a strong strategic framework for understanding future needs and a practical basis for immediate action. The intent is not to predict what the future will be and then build a master plan, but rather to ask what the future might hold and identify actions that can be taken today that are most likely to be valuable regardless of how the future turns out. As a result, the technique

Key insights from the scenario planning workshops

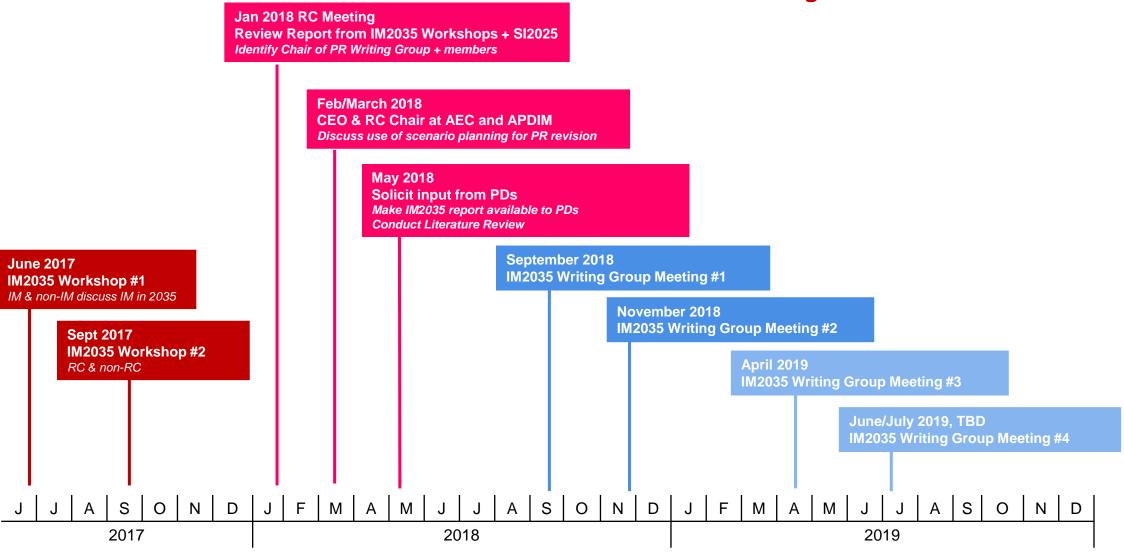
Excerpts from the report:

What residency programs should do to prepare internal medicine programs to practice in 2035:

- The Program Requirements will need to be flexible to allow programs to individualize residents' experience, depending on interests and post-residency plans.
 - Requirements and programs will need to ensure that those residents who want more subspecialty
 experiences can have it. Residents will have more subspecialty experiences as the delineation
 between general medicine and subspecialty education and training blurs, general internists take on
 some current subspecialty responsibilities, Al-based knowledge systems support immediate access to
 medical information, and residents pursue Master Clinician positions.
 - Requirements and programs will need to allow residents interested in crossing medicine with traditionally non-clinical/non-medicine areas (like public policy, business administration, and law) the option of doing so.
 - Requirements and programs will need to allow residents interested primarily in either an inpatient/hospital or an outpatient/ambulatory setting to have significant portions of their education occur in that setting during residency.
 - New subspecialties will develop, some in response to technological advancements (bio-sensor stress or tech-related anxieties/disorders), others in response to global changes (climate-change medicine), and programs will need to allow residents to pursue such options.

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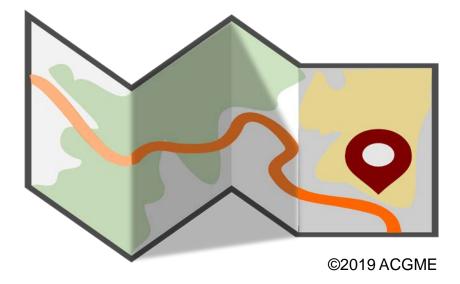
Major Revision – Updated Timeline



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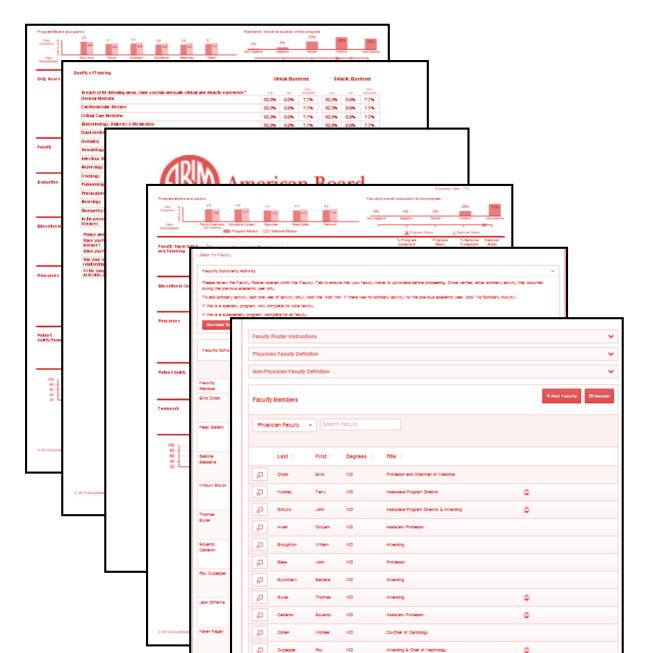
Next Accreditation System Lessons Learned from Self-Study/10-Year Accreditation Site Visits
Review Committee Members and Staff



Let's get NAS-ty What is NAS?

- Next Accreditation System
- Review Committee reviews every established programs (at Continued Accreditation) program annually using screening tools

NAS: Programs are reviewed annually using...



Data Elements

- Resident/Fellow Survey
- Clinical Experience
- ABIM/AOBIM Pass Rate
- Faculty Survey
- Scholarly Activity
- Attrition/Changes/Ratio
- Performance of sub
- Omission of Data



NAS: What happens with "outliers"?

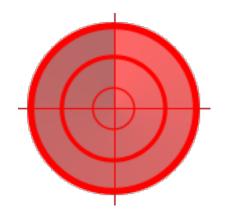
- 1. Programs with Citations
 - Is the program addressing the citations?
 - Are there positive outcomes?
 - Is there enough information?
- 2. Programs flagged on NAS data elements
 - Just because program flagged, does not mean it is an outlier
 - Review Committee needs to consider...
 - Are there multiple elements flagged?
 - Which elements were flagged?
 - Are there trends?
 - Is there enough information?

NAS: What happens with "outliers"?

- If there is not enough information or there is concern, the Review Committee may request a site visit.
- Request for site visit is a rare event
 - This year, only 15 programs got a site visit (total 2,200 programs)

Use "Major Changes and Other Updates" in ADS

- Be proactive
- Provide context
- Describe outcomes



Major Changes and Other Updates

Major changes to the program since the last academic year, including changes in leadership. This may also include improvements and/or innovations implemented to address potential issues identified during the annual program review.

[Enter text here]

Resident Survey is *one* data element

Resident survey can be sensitive, so if flagged, we ask:

"Is this a *signal*, or is it *noise*?"

- Considerations:
 - How many sections are flagged? One, two, more?
 - Which sections?
 - Degree of non-compliance? 50% of what size program?
 - How long has Resident Survey been flagged? First time? Multiple years?
 - What is overall impression of the program?
 - Did other NAS data elements flag?
 - Has an AFI already been issued?
 - Did program provide justification in "major changes and other updates"

Let's talk about the survey some more...

QUESTION at APDIM a couple of years back:

Is there a relationship between the Resident Survey and the certification exam pass rate?

ANSWER:

As a matter of fact, there is. Programs with higher non-compliance on the Resident and Faculty Surveys tend to have lower board pass rates.



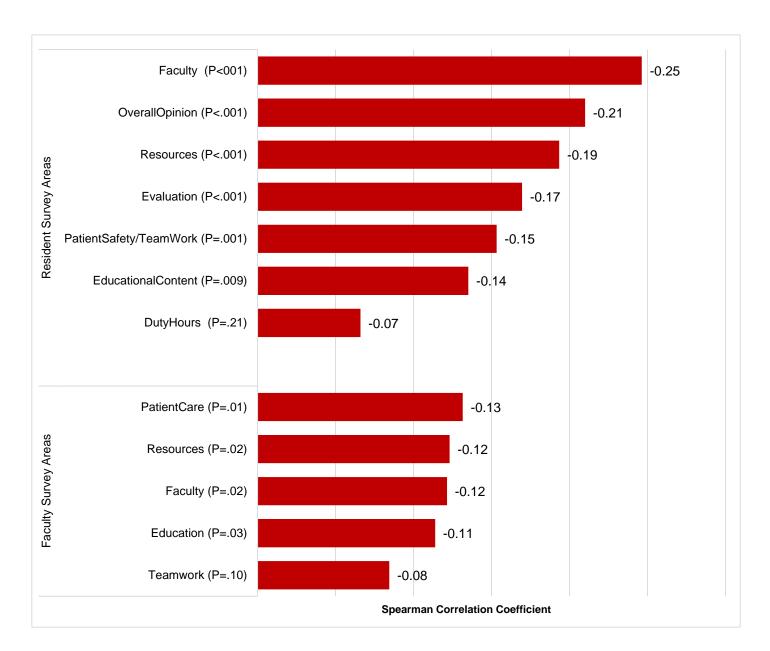
< Previous Abstract | Next Abstract >

Relationships Between the ACGME Resident and Faculty Surveys and Program Pass Rates on the ABIM Internal Medicine Certification Examination

Holt, Kathleen D., PhD; Miller, Rebecca S., MS; Vasilias, Jerry, PhD; Byrne, Lauren M., MPH; Cable, Christian, MD, MHPE; Grosso, Louis, MEd; Bellini, Lisa M., MD; McDonald, Furman S., MD, MPH

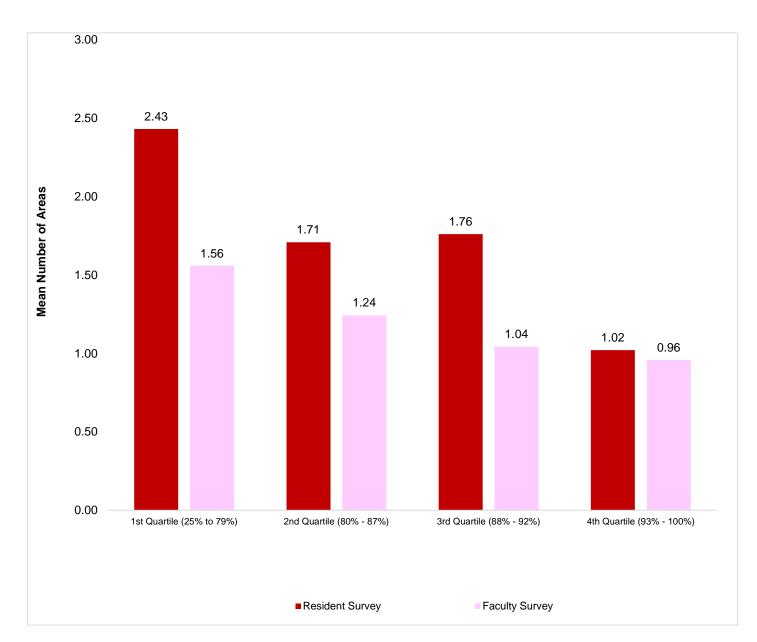
Academic Medicine: August 2018 - Volume 93 - Issue 8 - p 1205–1211 doi: 10.1097/ACM.000000000002228 Research Reports

https://journals.lww.com/academicmedicine/Abstract/2018/08000/Relationships_Between_the_ACG ME_Resident_and.35.aspx



Takeaway Point #1

 High non-compliance on the Resident and Faculty Surveys is correlated with lower board pass rate

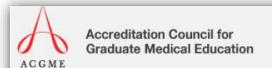


Takeaway Point #2

 Programs in lowest BPR quartile (BPR below 80%) had more survey sections flagged as non-compliant than programs in the highest BPR quartile (BPR 93% or higher)

The surveys will be changing...

- New Common Program Requirements means Resident and Faculty Surveys will need to be updated
- Survey experts have been hired to revise and update
- Requested input on survey items
- Committed to keeping as many current items that are clear unchanged, to allow for trend analysis
- Will go live in early spring of 2020



e-Communication

March 13, 2019

Dear Colleauges

The ACGME seeks participants to help evaluate new and existing questions in its annual Resident/Fellow and Faculty Surveys. These surveys are used to help monitor graduate medical education and measure compliance with accreditation requirements.

Assisted by the non-profit research institute, RTI International, the ACGME is recruiting interested participants for 90-minute interviews about survey questions designed to assess residents' and fellows' clinical and educational experiences. These interviews will also help inform development of future questions. All interview participants will receive \$200 for their time. If interested in participating in the survey design, please visit **this website**.

To be eligible for the interviews, participants must:

- be a current resident, fellow, or faculty member in an ACGME-accredited program
- have access to a computer and web camera
- have ability to participate in an uninterrupted 90-minute session

E-mail questions to GMEsurveys@rti.org

Information on the Resident/Fellow and Faculty Surveys

Thank you,

Survey Task Force
ACGME and RTI International

Also, ADS will be changing...

- ADS will also be updated as a result of new Common Program Requirements
- Edits being made with a mindfulness to burden
- Some new questions will be added...some current items will be removed

Six years in NAS...

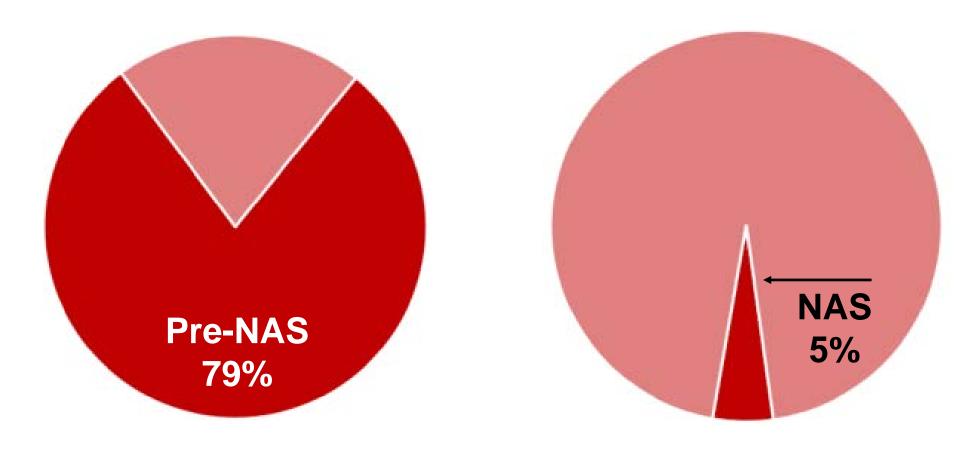


NAS: Fewer Site Visits



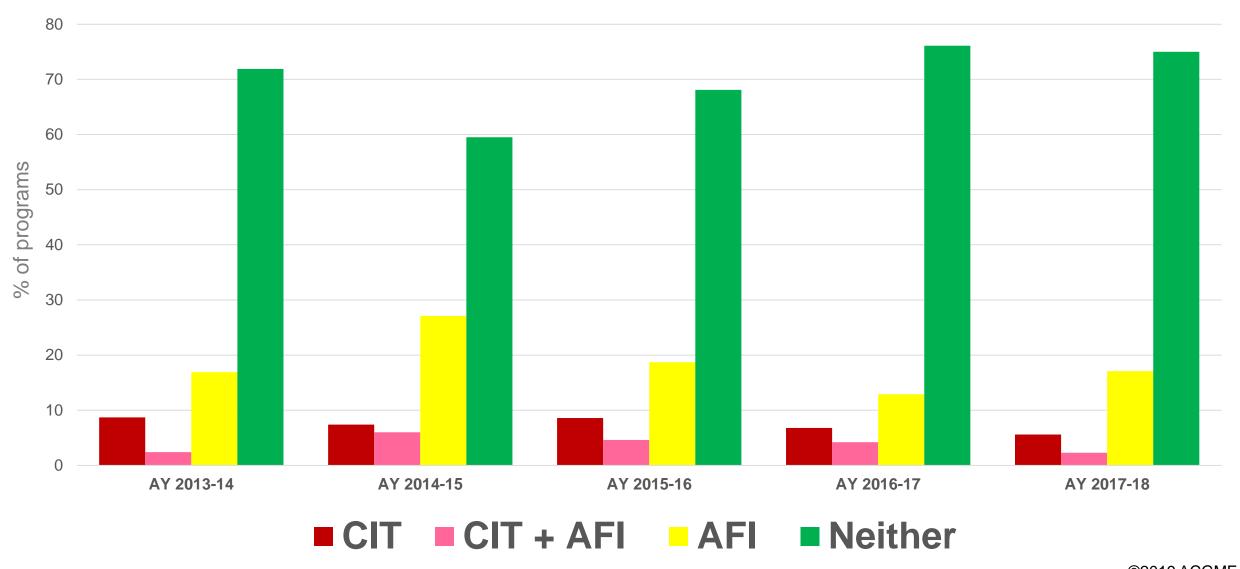
% of internal medicine programs (core and sub) with site visits per year

NAS: Few programs have citations



% of internal medicine programs (core and sub) with citations

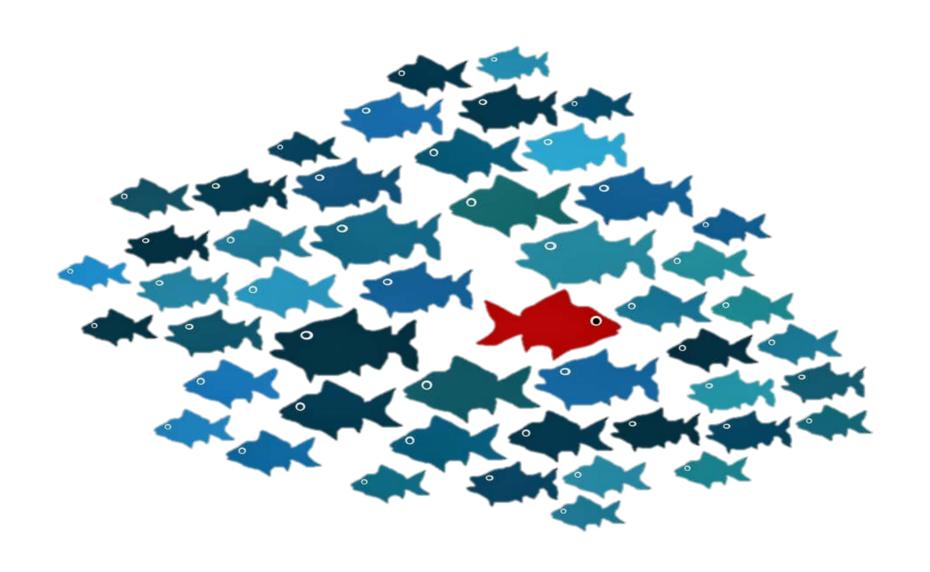
NAS: Few core programs have citations



NAS Process: Continuous Improvement



NAS = Innovation



How does NAS promote innovation?

- In the NAS program requirements are categorized as Outcome, Core, and Detail
 - Outcome = specify expected measurable or observable attributes (knowledge, abilities, skills, or attitudes) of residents at key stages of their GME
 - Core = define structure, resource, or process elements essential to program.
 - <u>Detail</u> describe a specific structure, resource, or process, for achieving compliance with a Core Program Requirement. Programs in substantial compliance with the Outcome Program Requirements may use alternative or innovative approaches to meet Core Program Requirements.
- Programs in substantial compliance with *Outcome* and *Core* Program Requirements can innovate with *Detail* Program Requirements.
 - Detail Program Requirements do not go away, but program directors do not need to demonstrate compliance with them, unless it becomes evident that Outcome or Core Program Requirements are not being met.

When can I innovate?

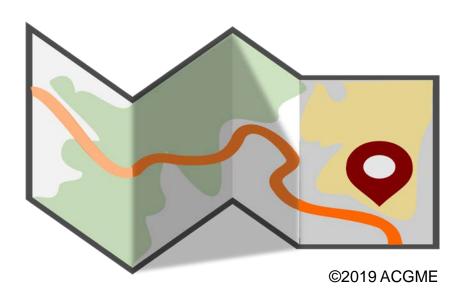
- Applications and new programs with *Initial Accreditation* are expected to comply with all program requirements.
- Innovation is a privilege of demonstrating substantial compliance with program requirements over time → Good Standing (Continued Accreditation and no/few citations)
- Take away message...
 - Something to consider in the future, and,
 - There are different types of program requirements



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Next Accreditation System Lessons Learned from Self-Study/10-Year Accreditation Site Visits

Review Committee Members and Staff



NAS: Review every year; site visit every decade



Review Committee's decision about Self-Study report

- At its April 2017 meeting, the Review Committee decided that it will not provide programs feedback on their Self-Study.
- It will provide feedback on compliance with requirements and allow Field Activities to provide the programs feedback on the Self-Study.

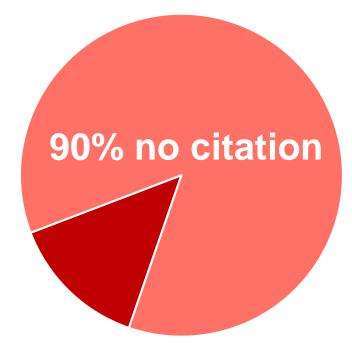
Summary of 10-year compliance visits

150 programs

- All programs on Continued Accreditation
- 5 years of mostly/entirely clean NAS screens

Results from 10-year compliance reviews...





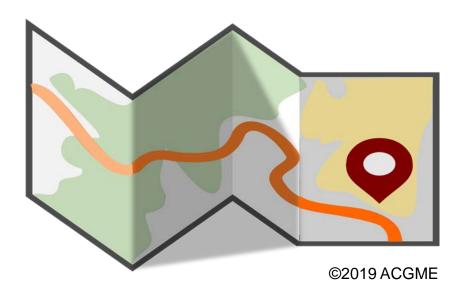
If cited, received 1 citation, on average

Lessons learned from 10-Year Accreditation Site Visits

- Annual screening works
 - Multiple years clean NAS → positive accreditation outcomes
- Most programs do not receive any citations
 - If cited, on average, program receives a single citation

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Current Composition of the Review Committee for Internal Medicine

Chair: Christian Cable, MD Hematology-Oncology Amy Oxentenko, MD GI Ruth Campbell, MD Nephrology Jill Patton, DO GIM Alan Dalkin, MD Endocrinology Kristen Patton, MD CCEP Andrew Dentino, MD Geriatrics/PM David Pizzimenti, DO GIM Sanjay Desai, MD PCCM Donna Polk, MD Cardiology Sima Desai, MD GIM Chair-Elect Samuel Snyder, DO Nephrology Jessica Deslauriers, MD Resident Member David Sweet, MD GIM Oren Fix, MD Transplant Hepatology Jacqueline Stocking, RN, PhD Public Member Heather Yun, MD ^{ID Vice Chair-Elect} Christin Giordano McAuliffe, MD Resident Member Russ Kolarik, MD Med-Peds Alejandro Aparicio, MD Ex-Officio, AMA Monica Lypson, MD GIM Davoren Chick, MD Ex-Officio, ACP Vice Chair: Brian Mandell, MD Rheumatology Elaine Muchmore, MD Hematology-Oncology Furman McDonald, MD Ex-Officio, ABIM Cheryl O'Malley, MD GIM Don Nelinson, PhD Ex-Officio, AOA

As of July 1, 2019: Composition of the Review Committee for Internal Medicine

Ruth Campbell, MD Nephrology

Alan Dalkin, MD Endocrinology

Andrew Dentino, MD Geriatrics/HPM

Sanjay Desai, MD PCCM

Chair: Sima Desai, MD GIM

Jessica Deslauriers, MD Resident Member

Oren Fix, MD Transplant Hepatology

Gerald Fletcher, MD Resident Member

Russ Kolarik, MD Med-Peds

Monica Lypson, MD GIM

Alice Ma, MD Hematology-Oncology

Elaine Muchmore, MD Hematology-Oncology

Cheryl O'Malley, MD GIM

Michael Pillinger, MD Rheumatology

Amy Oxentenko, MD GI

Jill Patton, DO GIM

Kristen Patton, MD CCEP

David Pizzimenti, DO GIM

Donna Polk, MD Cardiology

Samuel Snyder, DO Nephrology

David Sweet, MD GIM

Jacqueline Stocking, RN, PhD Public Member

Sheila Tsai, MD Sleep Medicine

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