

GME Program Institutional Excellence Award 2011



Patricia Chapek

Cleveland Clinic
Cleveland, OH

“Pat’s accomplishments within GME are too many to list. Under her direction, the GME department follows a centralized model to support all training programs and handle almost every aspect of GME from appointments through completion of training. She has managed three institutional site visits all with favorable continued accreditation status. She is a voting member of the GMEC and has implemented numerous quality improvement programs to better the quality of education at Cleveland Clinic. She has overseen the three database conversions to manage the vast amount of data maintained by the department. She has developed a monthly educational session for Program Coordinators, and has most recently organized a GME Week at Cleveland

Clinic in which there were educational sessions on GME’s function within the institution as well as acknowledgement of program coordinators for their contributions. This program is a huge undertaking with more the participation of more than 140 training programs and over 80 coordinators.”

“Communicating with programs across an institution of the size of the Cleveland Clinic is incredibly challenging. Pat has been instrumental in developing and supporting the many tools used to communicate with programs, residents and staff physicians such as a Sharepoint site, newly revamped intranet site, a quarterly program newsletter, and the posting notices to residents and programs on our institutional database.”

“Pat has been an incredible advocate for the House Staff Association. Her commitment to residents and fellows is exceptional. This past year she was instrumental in the tremendous positive change on the Resident Meal Plan Project. Pat helped the House Staff Association and Graduate Medical Education Office make significant changes to the disbursement of meal plan funds and meal availability. Pat has helped ensure that residents and fellows now have 24 hour access to healthy food options. This had been a major concern amongst the house staff and it truly depicts Pat’s ability and desire to focus on the issues that are most important to those whom she represents.”

“Pat Chapek is the consummate professional. She is ‘all things to all people’. She is tireless, harboring an extraordinarily high capacity for work. Efficiency is also one of her very strong suites. She perpetually assists and guides program directors and trainees alike through difficult times as if they were her own family member. She is caring, empathetic, and yet tough when necessary. She knows much and yet is the first to admit when she doesn’t. She commands immense respect via her actions. I hold Pat Chapek in the highest regard. There is no one more deserving – I mean no one. One last comment – When Pat Chapek speaks, everybody listens.”